MHHS PROGRAMME

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Programme Steering Group #53
04 February 2026

Agenda

#	Item	Objective	Type	Lead(s)	Time	Page
1	**Welcome**		-	Chair	10:00-10:05 *5 mins*	1
2	**Headline Report and Actions**	Approve headline report of previous meeting and actions review	Decision	Chair & Secretariat	10:05-10:10 *5 mins*	3
3	**Ofgem Update**	Message from Programme Sponsor and Migration Incentives Update	Information	Ofgem (Jenny Boothe)	10:10-10:20 *10 mins*	5
4	**Programme Status Update**	• Critical Path • Update on Programme Workstreams • RAID • Outstanding Work-Off Items	Information	Programme (Keith Clark)	10:20-10:30 *10 mins*	6
5	**Migration Update**	Update on Migration Progress	Information	Programme (Warren Fulton)	10:30-10:40 *10 mins*	16
6	**Qualification Update**	Update on Qualification Progress	Information	Code Bodies (Laura Kennedy)	10:40-10:50 *10 mins*	22
7	**Early Life Support Update**	• Programme view of progress against ELS Exit Criteria • Elexon View of ELS Exit	Information	Programme & Elexon (Matthew Breen & Jo Hill)	10:50-11:05 *15 mins*	24
8	**Hypercare Update**	Verbal update from Central Parties	Information	Central Parties (Elexon, DIP Manager, RECCo, LDSOs, DCC)	11:05-11:15 *10 mins*	42
9	**IPA Current Status Update**	Update from the IPA on current status	Information	IPA	11:15-11:25 *10 mins*	43
10	**Readiness Assessment Changes**	Decision on changes to the approach and plan for future Readiness Assessments	Decision	Programme (Francesca Drew)	11:25-11:35 *10 mins*	49
11	**Delivery Dashboards**	Questions from PSG members on delivery dashboard content	Information	Chair	11:35-11:45 *10 mins*	53
12	**Summary and Next Steps**	Summarise actions, decisions, and look ahead to next meeting	Information	Chair & Secretariat	11:45-11:50 *5 mins*	71
	Appendix	Elexon M11 Work Off Plan				

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Headline Report and Actions

DECISION: Approve minutes and review actions

Chair & Secretariat

10 mins

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Headline Report and Actions

1. Approval of [PSG 14 January 2026 Headline Report](#)
2. Review of actions:

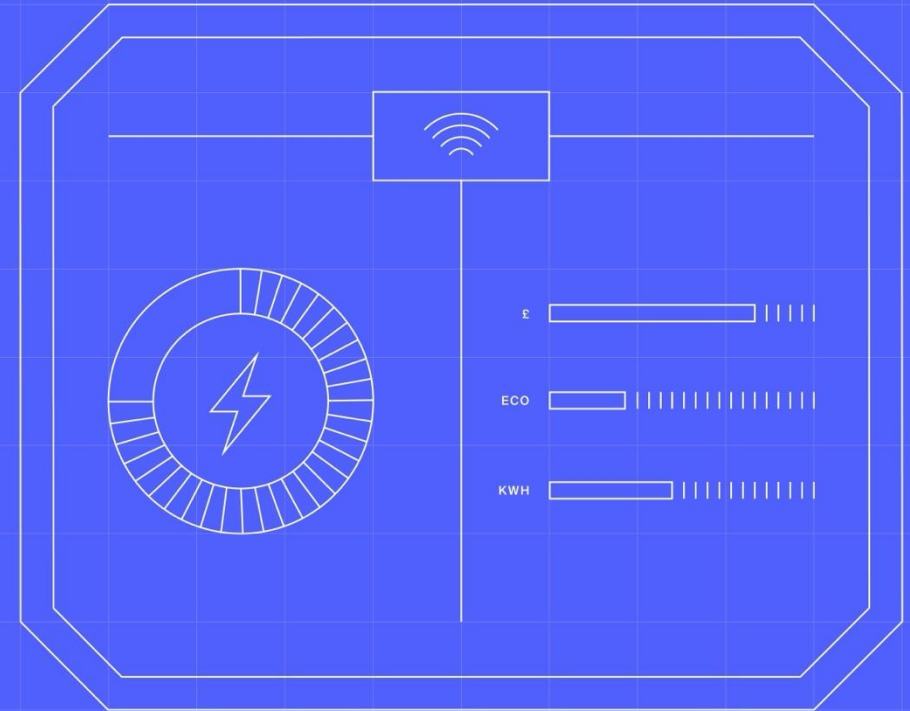| Ref	Action	Owner	Due	Latest Update
PSG52-01	Elexon to provide an update on the IF021 settlement issues.	Elexon	04/02/26	RECOMMEND CLOSED: Update to be provided at TORWG on 28th January. Update included within PSG papers (4th February PSG meeting).
PSG52-02	Elexon to provide an update on the timeline for publication of the Elexon Incident Log.	Elexon	04/02/26	RECOMMEND CLOSED: Circulars Log has been made available via the Service page on the Elexon website and is available to all Participants. This was briefed at TOG on 23rd January.
PSG51-02	Elexon to set out onboarding choreography of new Suppliers and other participants starting migration and their inclusion into TOG prior to their migration, to ensure smooth transition.	Elexon	14/01/26	RECOMMEND CLOSED: TOG has been opened up to all Participants, regardless of Qualification status. Revised ToR reflects agreed changed.
PSG50-01	Elexon to review the Terms of Reference of the TOG to ensure they reflect industry requirements, to increase visibility for those not attending TOG and to create an online space to share materials	Elexon	07/11/25	ONGOING: The new ToR has been open for Participants feedback and comments. Final version of the ToR will be published on 30th January and update will be provided at TOG on that date.

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Document Classification: Public

Ofgem Update

Information: Message from Programme Sponsor

Ofgem (Jenny Boothe)

10 mins

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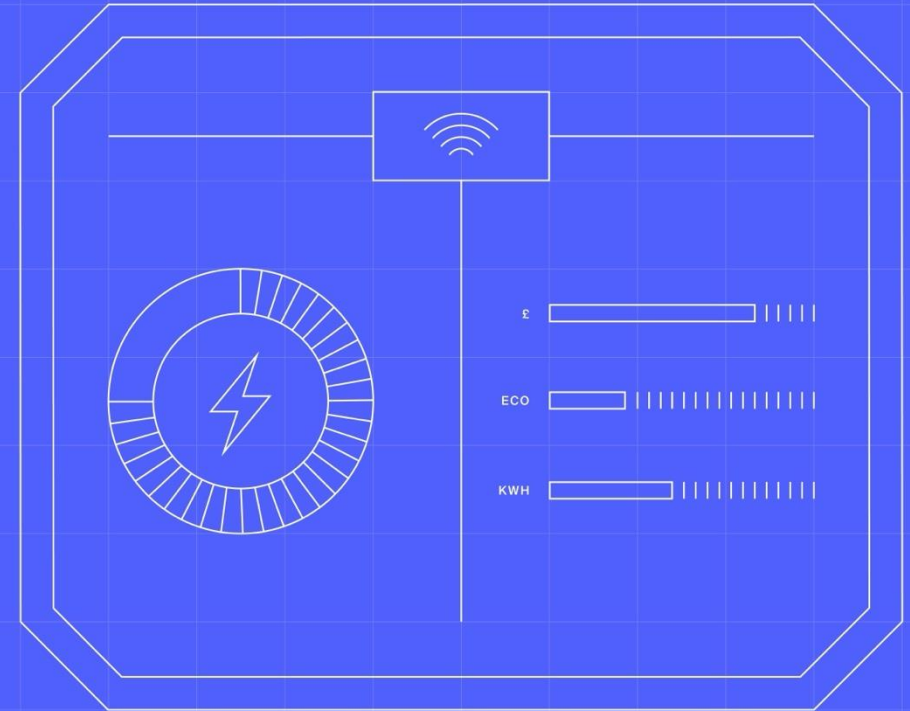Industry-led, Elexon facilitated

Programme Status Update

INFORMATION:
- Critical Path
- RAID
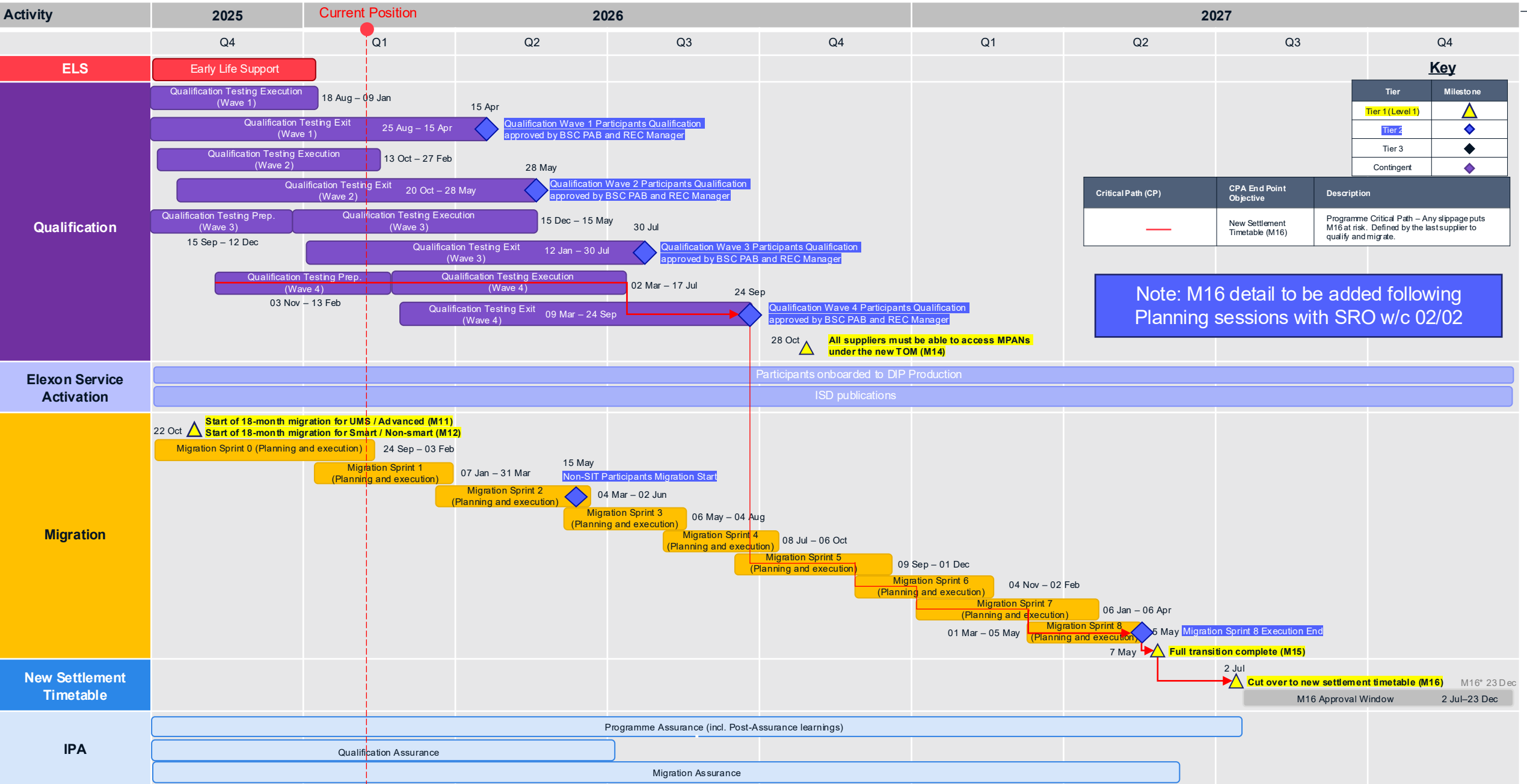- Update on Programme Workstreams
- Outstanding (M11) Work-Off Items

Programme (Keith Clark)

10 mins

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Baselined MHHS Implementation Timeline – POAP (M11 - M16 Critical Path)

Updated v2.0

The POAP has been aligned to Programme Plan v6.37 and has been updated to include further detail. No activity dates have been changed.

Programme Status by Workstream

Workstream		Last month (Jan)	This month (Feb)	Next Month (Mar)	Commentary on status and path to green
Supplier & Agent Qualification	Qualification	🟢	🟢	🟢	• All Final QADs for Wave 1 submitted and under review along with 95% of Wave 4 Initial QADs (deadline was 16-Jan). • Good progress made on review and close out of Wave 3 Initial QADs. Currently no risk to Final QAD.
	Qualification Testing	🟠	🟠	🟠	• Waves 1 & 2 Test execution complete; pending PIT completion evidence from 2 participants and 1 TCR under review for 1 participant in Wave 2. Wave 3 test execution commenced per plan on 12-Jan and tracking 1 week ahead of plan. Wave 4 QT readiness activities in-progress with test execution on-track to start on 09-Mar. • Wave 3 & 4 test plans will be impact-assessed w/c 02-Feb based on feedback from MHHS E2E Participant Journey, Migration Pathways & Industry Standing Data (ISD) Publish Programme Participant Information Request (PPIR) responses. On-going action to monitor actuals vs forecast.
Early Life		🟠	🟠	🔵	• Early Life Support is currently operating in the third and final planned phase. Following a pause to migration which was recommended by the Elexon Performance Assurance Team because of an issue which was causing migrated MPANs to be 'double-counted' in both Legacy and MHHS settlement, this phase has been extended, and we are now working to an expected end date of 12-Feb. • The current RAG status is Amber due to the re-planning that was required following the Migration pause in early January. This re-planning also meant that the final 'Peak of Peaks' test of 300,000 migration completions on a single day, had to be rescheduled to 30-Jan. • ELS is expected to finish on 12-Feb and therefore the RAG status for next month is expected to be 'Blue' but this will be dependent on the 'Peak of Peaks' test completing as expected, the relevant number of migrations having been completed and no major issues being highlighted in the final weeks of the phase. The decision to exit ELS is due to be made by MCAG on 12-Feb.
Migration	Readiness	🟢	🟢	🟢	• Sprint 1 planning was undertaken between 14-Jan and 21-Jan. • Migration plans were received for 99.99% of all MPANs. • Initial assessment indicates that there is no material change to the aggregate plan baselined in October 2025. A report on the observations from the submissions and the aggregated migration plan will be published by 06-Feb.
	Execution	🟠	🟠	🟢	• 4 Suppliers are actively migrating, with 2 additional suppliers expected to commence in Feb 2026. • As of 30 Jan 2026: A total of 1,843,133 migrations have been completed against a planned 2,016,052. • Completions are approximately 170,000 below plan following a pause in migration activities due to incident INC0131738. Recovery is underway, with approximately 200,000 migrations already caught up, and the remaining variance is expected to be fully recovered by 19 Feb. • Exceptions remain low. • ELS Phase 3 criteria achieved on 30 Jan 2026.

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Document Classification: Public

Key Identified Risk Areas affecting the Programme

Theme	Risk statements	Actions	RAID references	RAG / Trend
Central Party Capability & Capacity to Support PP Volumes	• There is risk that Central Parties may not have the capability & capacity to support the number of PPs going through the journey through Qualification to Migration Start. • There is a risk that Service Management operation cross-industry cannot support new PPs entering MHHS and this is a key dependency for successful Migration. • There is a risk that Central Party change required to mitigate migration issues is not implemented in time.	• PPIR and subsequent Readiness Assessment to gather evidence and written confirmation from each responsible team within Central Parties that they can support the Participant journey, including Service Management. • Central Party monitoring via PP tracker. • Ongoing Service Management reporting and TOG. • Monitor Industry Change (e.g. SMETS2 digits) progress. • Escalation routes in place.	**Milestone impacted:** M14/M15 **Linked Risk/Issue IDs:** R1215, R1210, R1220, R1221, R1160, i246	🟡 ➡️
PPs' ability to hit Programme Timescales	• There is a risk that Programme Participants may not have the ability to hit their timescales to Qualify and/or start migrations.	• PPIR issued to PPs with responses due back by 30-Jan to give confidence of M14 & Migration start delivery. • Monitoring PPs via PP tracker with Qualification, DIP Manager, ISD and MCC teams. • Discussed in several governance forums including QWG, QTEF and QAG to brief PPs.	**Milestone impacted:** M14/M15 **Linked Risk/Issue IDs:** R1215, R1224, R1160, R1175	🟡 ➡️
PPs' ability to complete Migration	• There is a risk that Programme Participants may not have the ability to execute and complete their Migrations before M15.	• Proactive monitoring and escalation through MCC. • Proactive dependency management, including Central and Programme Parties' delivery. • Identify & manage problematic MPANs with MCC to analyse monitoring options. • Exclusions List shared at every MWG; owners and target dates assigned. • Monitor progress of BSC Mod P487 Migration incentives.	**Milestone impacted:** M15 **Linked Risk/Issue IDs:** R828, R1202, R703, R1225, i266	🟡 ⬆️

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High Scoring Open Issues (ELS – M15)

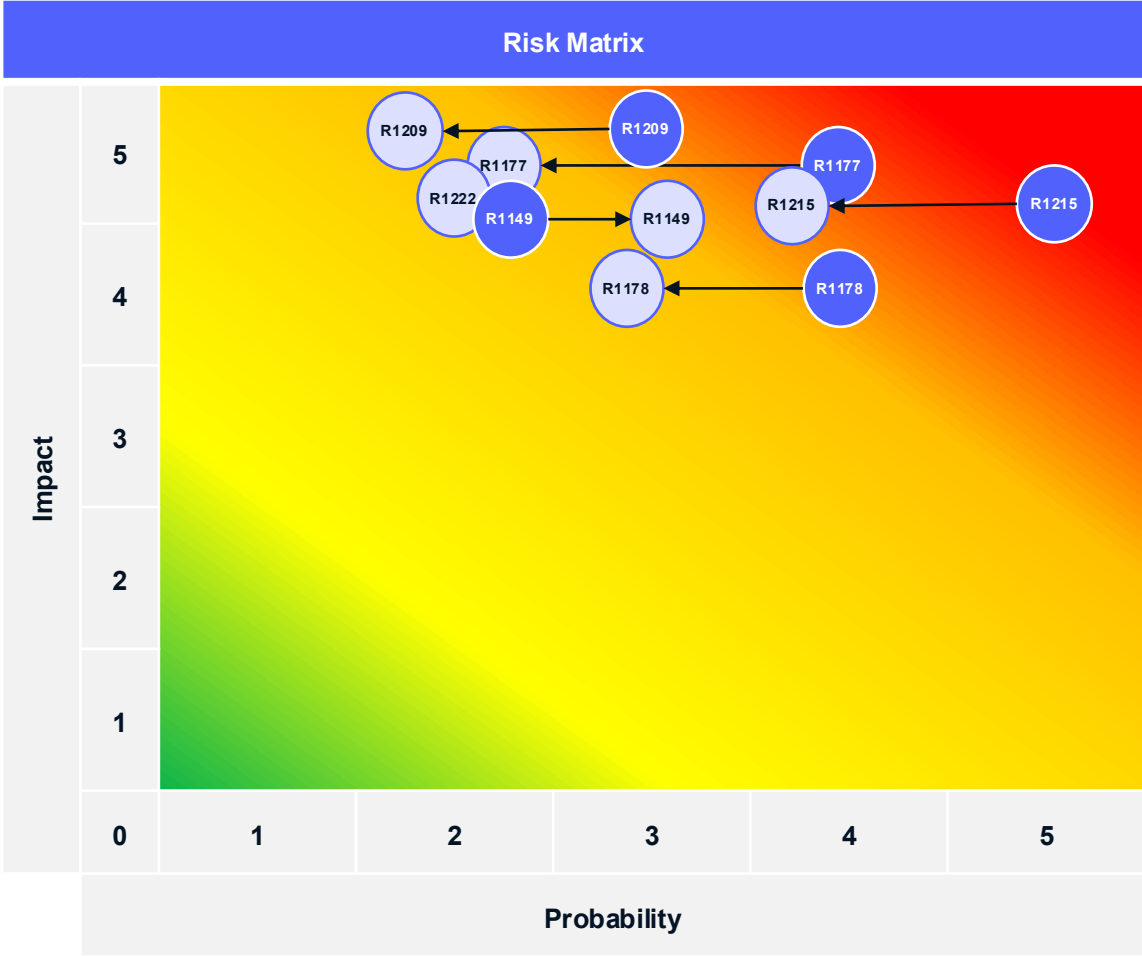| Issue ID	Issue	Milestone impacted	Issue score					Resolution
			1	2	3	4	5	
I211	There is an issue that 250,000 SMETS2 meters have a number of registered digits which is not supported within the current legacy design or the MHHS design.	M15				P C		• BSC CP 1622 raised for implementation as well as a linked REC Change R0300 (to align with CP1622). The D0312 validation in SMRS will be aligned to the IF-005. Committing to a solution for CP1622 will steer R0300, so Programme is seeking a decision for CP1622 at February '26 SVG.
I256	There is an issue where an attempt to appoint the metering service, for a Linked MHHS Export MPAN, receives a rejection stating the appointment can only be handled on the import MPAN	ELS		P →	C			• Not all LDSOs have deployed this fix, score increased to a 4. Elexon comms via TOG on 30-Jan.
I266	Elexon has identified an issue where legacy MPAN volumes in settlement have not reduced in line with the number of MPANs migrated into MHHS settlement.	M15		C ←			P	• Migrations recommenced on 15-Jan, following the P2 issue with D0209 flows. • DA backlog has reduced significantly and on track to finish before peak of peaks hence the reduction in scoring
I254	There is an issue where the DIP portal does not allow participants to easily identify specific messages meaning it will be unusable when volumes are higher	ELS/M15		C ←	P			• As part of the Feb 2026 release, tactical improvements will be made. Further changes will be made for mid-year 2026 release
I263	There is an issue with utilising the DIP Portal for message related activities that the DIP Manager is required to perform, such as managing the DLQ execute.	ELS/M15		C ←	P			• DIP Manager to provide guidance to Users to make best use of current design. DIP change to support future scalable solutions for both users and DIP Manager activities. • As part of the Feb 2026 release, tactical improvements will be made. Further changes will be made for mid-year 2026 release
I246	There is an issue that Service Management processes are not operating effectively, which includes incidents not being resolved within SLAs, incidents being re-opened, and incidents being past SLAs and still not resolved	ELS		P C				• Feedback from industry participants via TORWG is that there are a number of incidents / cases which are not being resolved in a timely manner and this is not reflected in the SLA reporting

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Risk Assessment – Early Life Support

Risk Matrix

Impact (vertical axis: 5, 4, 3, 2, 1, 0)

Probability (horizontal axis: 1, 2, 3, 4, 5)

Risk bubbles: R1224, R1180, R1210, R1208, R1114

Key
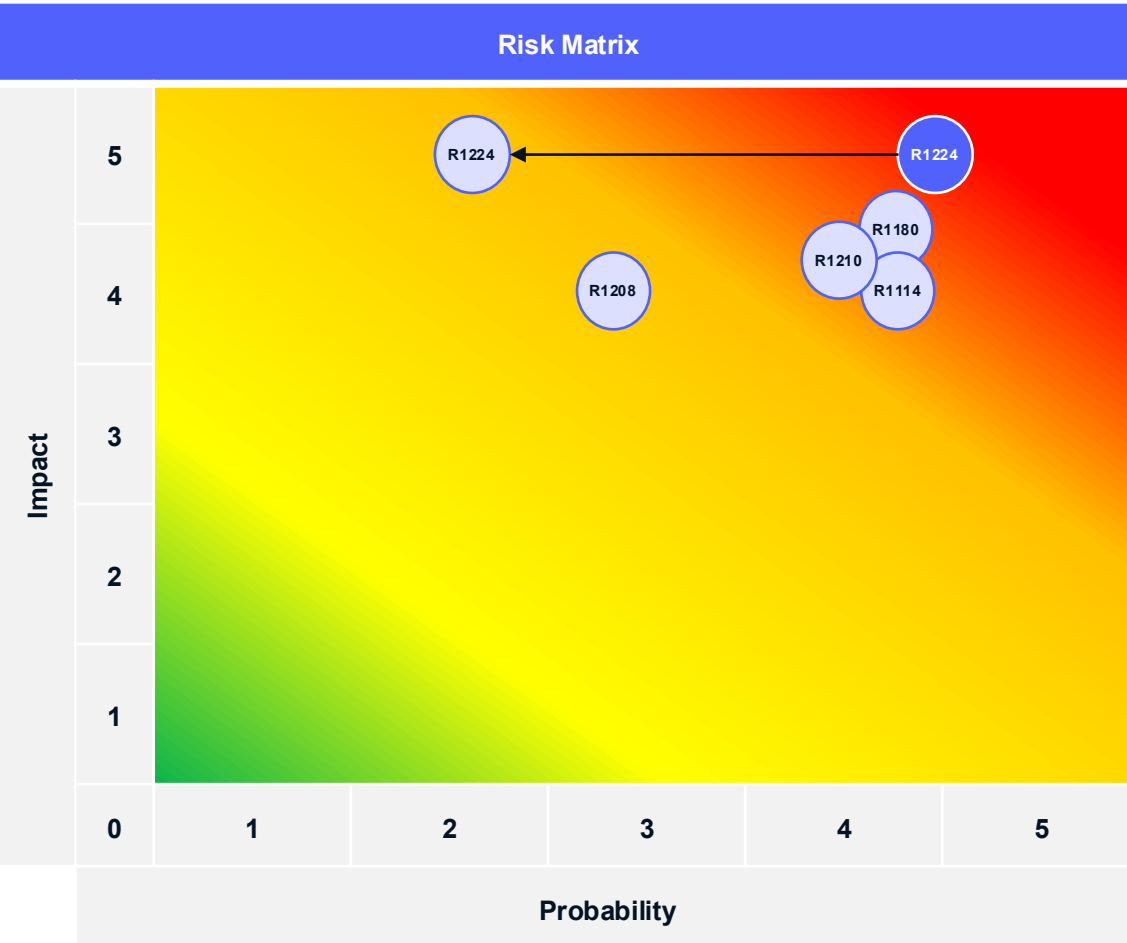
○	Current Score
●	Previous Score

Risk ID	Risk Description	Mitigation	Contingency Plan	Previous Score	Current Score	Risk Description post ELS
R1180	There is a risk that performance during the ELS phase doesn't meet the requisite levels across one or more of the agreed exit criteria which prevents the Programme from moving through the phases of ELS	• Issue with D0209s impacted peak of peaks testing for phase 3 of ELS and phase 3 ELS exit has been pushed back		21	21	There is a risk that migration is ramped up at the incorrect pace (either too quickly or too slowly), before performance has indicated the number of migrations can be ramped up **(R745)**
R1114	There is a risk that the right controls (including SLAs) are not in place to manage Service Management across all parties	• This risk is also linked to action TORWG42-01 (Elexon to ensure that cross-party SLAs across the entire MHHS landscape / ecosystem are considered and whether any changes are needed as a part of the Post Incident Review) • PIR is in flight, which will help mitigate this risk. Once the PIR outcomes has been received, controls on LDSOs will need to be reviewed	• Rely on industry Parties to exceed current SLAs or obligations • Industry to raise a BSC CP to introduce additional SLAs	20	20	Existing industry SLAs may not be sufficient to support BSCCo Service Management processes, which may be a risk to M15 **(R1221)**
R1210	There is a risk that Service Management function may struggle to cope when the number of participants starting to Migrate increase as we progress through ELS and post ELS. The two peaks currently expected are in May and September 2026	• Elexon to ensure resourcing in place to support additional participants as they begin migration and ensure knowledge base is kept up to date through migration whilst applying any lessons learnt. • PPIR responses will highlight potential changes to migration start dates		19	19	There is a risk that the Service Management function, including incident triage capability, is unable to scale or operate at sufficient maturity to manage the increased volume and complexity of issues during peak migration periods impacting achievement of M15 **(R1220)**
R1224	There is a risk that an operational issue affects ELS exit and may impact Migration	• Service Management and the ELS Model are in place through ELS to manage operational issues • Migrations recommenced on 15/01, following the P2 issue with D0209 flows (i266) hence the reduction in risk scoring		25	16	There is a risk that an operational issue affects the ability to meet M15 **(R1225)**
R1208	There is a risk that the DIP Manager is scheduling system changes and fixes during working hours, causing service outages with limited consultation with MCC and industry participants.	• DIP Manager team to work with Migration team for any future planned outages and plan better for releases • Risk to be kept open until parties have reviewed release management documentation		14	14	There is a risk that the DIP Manager is scheduling system changes and fixes during working hours, causing service outages with limited consultation with MCC and industry participants, which may impact M14/M15 **(R1222)**

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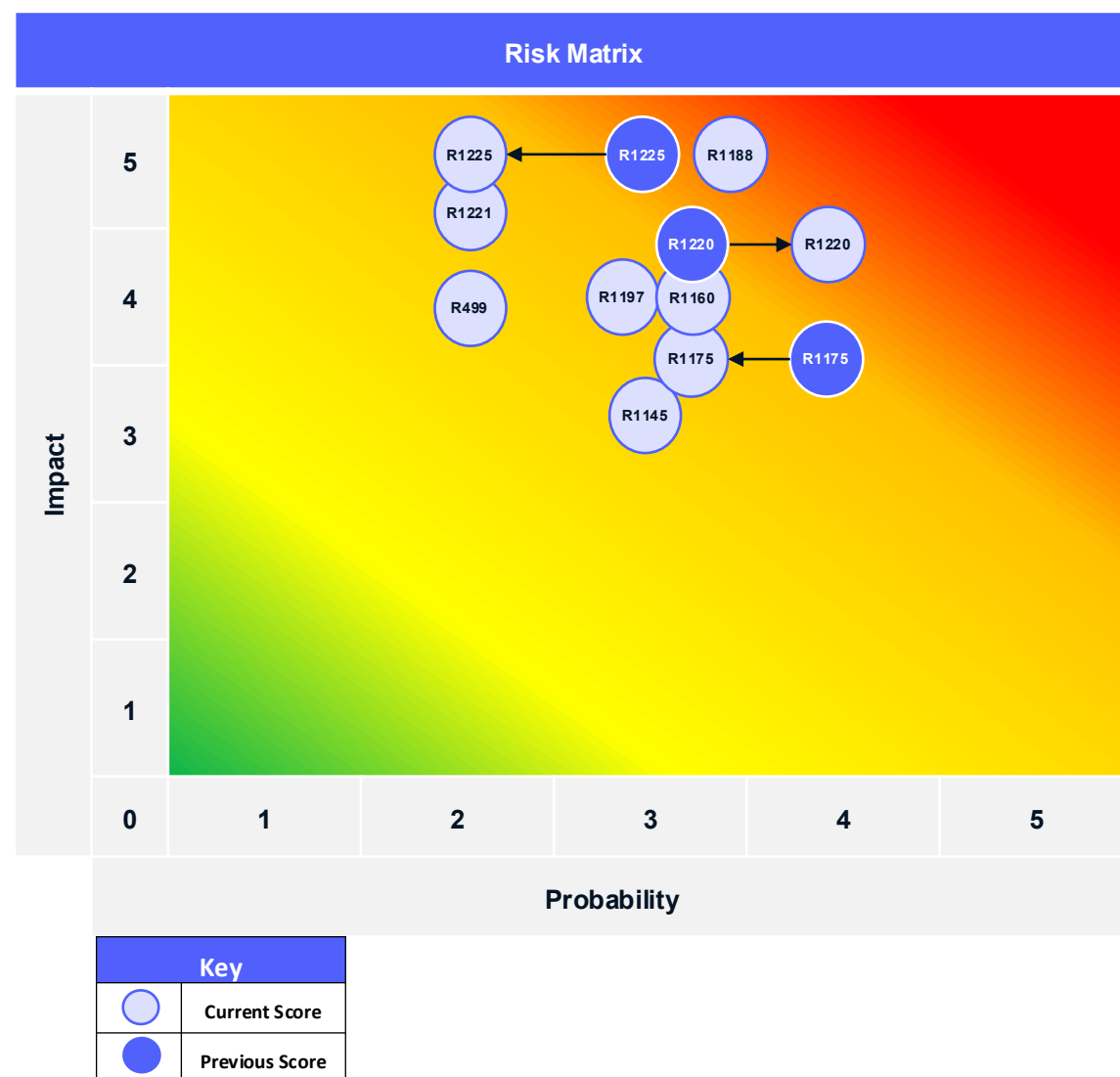Industry-led, Elexon facilitated

Risk Assessment – M14

Risk Matrix

Impact (vertical axis: 5, 4, 3, 2, 1, 0)

Probability (horizontal axis: 1, 2, 3, 4, 5)

Key

◯	Current Score
●	Previous Score

Risk ID	Risk	Mitigation	Contingency Plan	Previous Score	Current Score
R1215	There is a risk that Qualification participants (particularly Wave 4) will not be able to complete QT in time to go through the E2E journey to Qualification for M14	• Ongoing review has highlighted that a number of Wave 3 & 4 PPs will need to bring forward their QT completion date to meet their currently suggested Migration start date. Discussed in Jan QWG, QAG and QTEF. • PPIR issued to PPs with responses due 30/01. • Wave QT execution to date highlighted PPs likely to be able complete QT >1 month before end QT window. Wave 3 & 4 test plans not using last sprint. Increased confidence reducing score. Review further following PPIR results as there is still significant uncertainty until that is reviewed.	• PPs delayed beyond M14 would invoke stop of registration of new customers.	27	23
R1149	There is a risk to Code Bodies' capacity to support the qualification of all PPs by M14, if PPs move into later Waves or Migration Pathways	• Programme reviewed resourcing models with Code Bodies with confidence in current models. • Uncertainty in assumptions given R1215 and therefore probability increased to 3, pending analysis of PPIR response and RA7 response from Code Bodies		14	18
R1178	There is a risk that PPs moving back waves could impact the ability to finish QT before M14	• Proactive monitoring and assurance of QT testing progress and non-SIT PP tracker • There is now also an escalation process to hold parties to account for timelines • Wave 1 complete and wave 2&3 tracking to plan	• Reject proposals to move waves	20	16
R1177	There is a risk that the lack of QT progress could delay the completion of QT for PPs increasing the resource required by Code Bodies to support QT impacting the ability to complete QT on time	• Revised resource model reviewed for QT and assurance with some suggested revisions. Elexon to revise and secure resources to make up the shortfall. Score remains as is until shortfall made up. • Wave 1 complete and wave 2&3 tracking to plan • Risk scoring reduced further following discussion on resourcing between Code Bodies and MHHSP	• Delayed PPs would be in breach of license conditions	24	14
R1209	There is a risk that there is insufficient resource for PIT and QT execution assurance given the volume of work to be executed.	• Risk scoring reduced following discussion on resourcing between Code Bodies and MHHSP		19	14
R1222	There is a risk that the DIP Manager is scheduling system changes and fixes during working hours, causing service outages with limited consultation with MCC and industry participants, which may impact M14/M15	• DIP Manager team to work with Migration team for any future planned outages and plan better for releases		12	12

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Risk Assessment – M15

This risk assessment is based on no incentives being in place - and it will be reviewed should P487 be approved.

Risk Matrix

Impact (vertical axis): 5, 4, 3, 2, 1, 0

Probability (horizontal axis): 1, 2, 3, 4, 5

Plotted risks: R1225, R1188, R1221, R1220, R499, R1197, R1160, R1175, R1145

Key
○	Current Score
●	Previous Score

Risk ID	Risk	Mitigation	Contingency Plan	Previous Score	Current Score
R1188	There is a risk that issues between the registration service and suppliers may not be responded to and/or resolved in a 'timely manner' during Migration, as set out in BSCP706.	• Raised as a high risk by PPs, guidance has been provided to raise a BSC change to place obligations on participants regarding SLAs related to exceptions, handling and resolution. • Issue with D0209s has shown that this risk has materialised		20	20
R1220	There is a risk that the Service Management function, including incident triage capability, is unable to scale or operate at sufficient maturity to manage the increased volume and complexity of issues during peak migration periods impacting achievement of M15	• Elexon to ensure resourcing in place to support additional participants as they begin migration and ensure knowledge base is kept up to date through early weeks of migration and applying any lessons learnt. • Programme continues to have concerns on how triage and incident management are working currently.		13	17
R1160	There is a risk that Supplier and Agents face issues with DIP production onboarding, delaying their ability to start Migration	• PPIR responses will provide visibility of expected PP onboarding volumes and timelines, enabling early identification and mitigation of any peak onboarding demand within a 5WD period		16	16
R1175	There is a risk that the lack of QT progress could delay the completion of QT for PPs impacting Migration timelines	• Proactive monitoring and assurance of QT testing progress and non-SIT PP tracker • Further highlighting to PPs what date they will need to complete QT in order to hit Migration start dates, as per R1215 • Wave 1 complete and wave 2&3 tracking to plan	• Delayed PPs would be in breach of license conditions	18	14
R1197	There is a risk that Suppliers may have data quality issues or other initial business reasons why MPANs are not deemed to be in a fit state for migration and therefore migration to the new MHHS settlement arrangement is not initiated.	• Migration Team will be publishing a Migration Troublesome MPANS PPIR. This PPIR will look to ask Suppliers to identify the volume of MPANs they have within their portfolio impacted by this issue. This PPIR will be published on the 16th February alongside a detailed Guidance document to support completion. PPIR deadline is the 13th March. Following completion, Migration Team will produce a risk report that is issued to MWG and MCAG on all Migration Exclusions and Remediations.		14	14
R1145	There is a risk that achieving proven performance of overall MHHS Design TOM may take longer than anticipated, delaying the overall Migration timeline	• While new issues may still arise, the immediate risk has been significantly reduced following the fixes implemented by Elexon. • The identification of the issue with deappointing DAs in legacy and that discrepancy could be seen in Elexon's reporting, which shows that we have reached sufficient volume of MHHS settled MPANs for any implications for settlement to start to be seen		14	14
R1225	There is a risk that an operational issue affects the ability to meet M15	• Migrations recommenced on 15/01, following the P2 issue with D0209 flows (i266). Remains a risk for M15		16	11
R1221	Existing industry SLAs may not be sufficient to support BSCCo Service Management processes, which may be a risk to M14	• Programme continues to monitor this risk, Elexon have implemented service improvements. Programme expectation is that this will lead to an improvement in containment of service management targets.		10	10
R499	There is a risk that not all MPANs are migrated by M15 due to lack of incentives by Ofgem for PPs to complete migration according to the Migration plan	• Modification is with Ofgem for consideration. Ofgem decision expected early Feb '26 - Risk score to be reviewed once we have sight of response details		10	10

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M11 Work-Off Plan

#	Work item	Due date	Owner
1	Delivery of deferred P Flows (P0275, P0276 and P0277)	30-Nov-25	Elexon
2	Decision provided on migration incentives (Mod P487)	Q1 2026*	Ofgem
3	Outstanding SAT testing for M16 transition	July 2026*	Elexon
4	Outstanding Helix SIT-Ops PIT work-off plan items	26-Nov-25	Elexon
5	Elexon undertake a full post incident review of ISD v14 and v15 issues	03-Dec-25	Elexon
6	Programme to convene IRG to consider all of the issues associated with the publication of ISD v14 & v15	03-Dec-25	Programme
7	ISD v15 (emergency release) is published, validated and successfully loaded by relevant industry participants	21-Oct-25	Elexon M11-ready PPs
8	All Elexon 'readiness and stability' resolution activities (per slide 70 in appendix) are completed as agreed	03-Dec-25	Elexon
9	Obtain final M11 readiness declarations from outstanding parties	22-Oct-25	Programme M11-ready PPs
10	Major incident related to ISD has been closed	22-Oct-25	Elexon

Specific date to be confirmed

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M11 Work-Off Plan

There is one work-off item that has missed the due dates set out in the work off plan agreed at M11. The impact is contained but they need to continue to be delivered in line with the agreement at PSG 21-Oct-25.

#	Work item	Due date	Owner	Latest status
1	Delivery of deferred P Flows (P0275, P0276 and P0277)	**30-Nov-25**	Elexon	Output report for P0275 was previously reported as due for delivery 30-Jan-26 but latest information is that it will be later. There is a known issue that is scheduled to be resolved and deployed into Production w/c 02-Feb. Elexon have stated that it is their understanding that the P0275 report is first required on 18-Feb-26 and delivery will still be supportive of that requirement. P0276 and P0277 reports successfully delivered on 08 December 2025.

Migration Update

INFORMATION: Migration Update

Programme (Warren Fulton)

10 mins

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Document Classification: Public
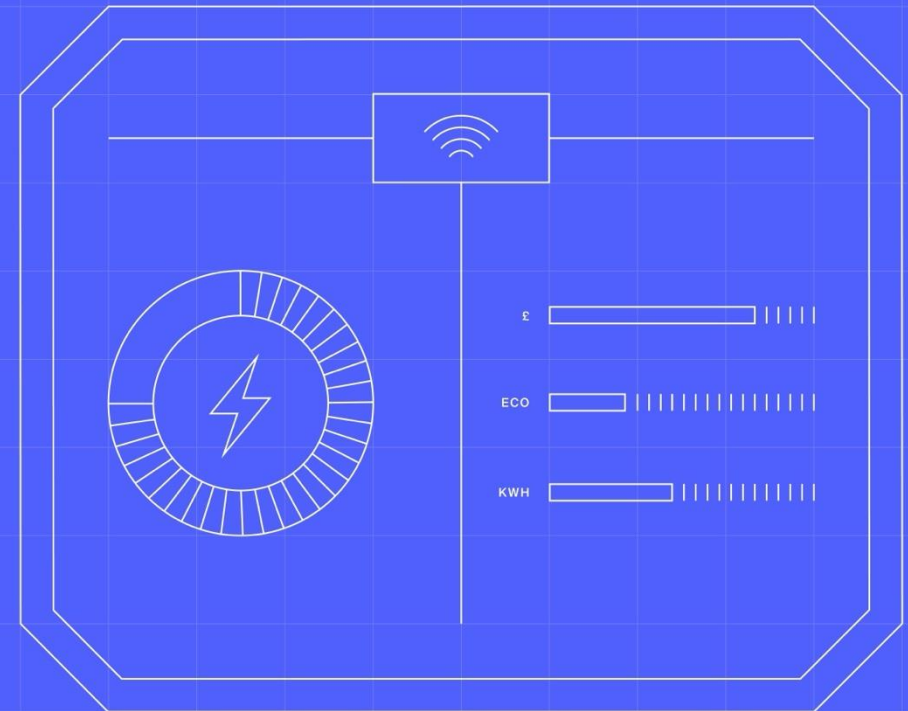
Migration Execution

1. Four suppliers are actively migrating, with two additional suppliers expected to commence in Feb 2026.

2. As of 30 Jan 2026: A total of 1,843,133 migrations have been completed against a planned 2,016,052. Completions are approximately 170,000 below plan following a pause in migration activities due to incident INC0131738. Recovery is underway, with approximately 200,000 migrations already caught up, and the remaining variance is expected to be fully recovered by 19 Feb.

3. Total exceptions remain low. Exception trends and preventative actions are reviewed at MWG.

4. ELS Phase 3 criteria were achieved on 30 Jan 2026.

5. There have been no LDSO, DCC, or DIP threshold breaches.

6. Migrating suppliers are fully compliant with their baseline plans.

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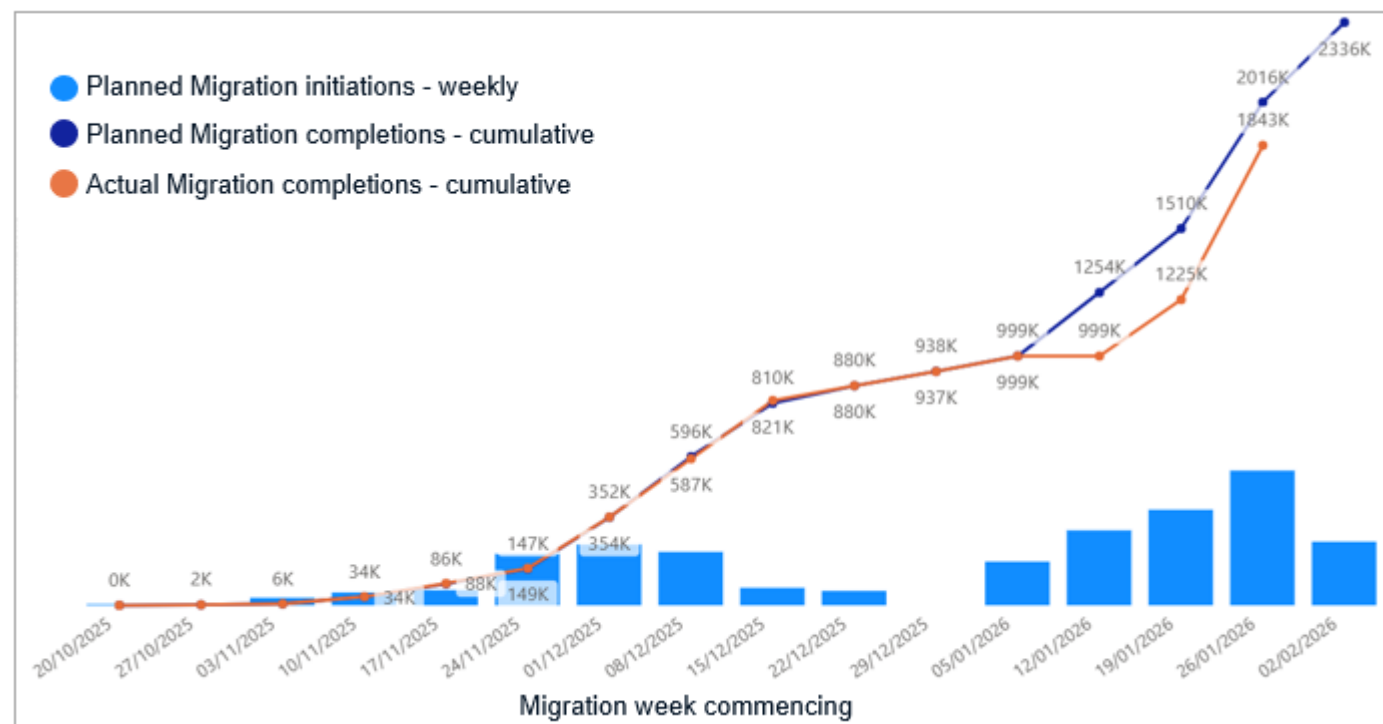
Migration Planning

1. **Sprint 1** planning was undertaken between 14 and 21 Jan 2026. A summary is provided below:

- Migration plans were received for 99.99% of all MPANs
- Migration plans were received from all suppliers except:
  - 2 suppliers, representing approximately 400 MPANs (suppliers are being escalated to the relevant regulatory bodies); and
  - a small number of suppliers that may be exiting the market
- Initial assessment indicates that there is no material change to the aggregate plan baselined in October 2025. A report on the observations from the submissions and the aggregated migration plan will be published by 6 February 2026.

2. The PPIR to identify volumes of **troublesome MPANs** per supplier, along with each supplier's plan and target resolution date, will be issued on 16 Feb 2026, with a submission deadline of 13 Mar 2026. Details of the PPIR have been discussed with the Migration Working Group (MWG)

Migration Sprint	Start date	End date	Suppliers starting Migration	Migrations planned*
0	22/10/2025	03/02/2026	5	2,962,048
1	04/02/2026	31/03/2026	1	5,416,680
2	01/04/2026	02/06/2026	13	6,124,669
3	03/06/2026	04/08/2026	14	5,997,563
4	05/08/2026	06/10/2026	35	5,470,453
5	07/10/2026	01/12/2026	5	4,285,158
6	02/12/2026	02/02/2027	0	2,387,254
7	03/02/2027	06/04/2027	0	873,391
8	07/04/2027	06/05/2027	0	134,788

Current Migration plan - baselined in Oct 2025 (Sprint 0).

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Core Migration Dependencies (1)

ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D351	Early Life Support	There is a dependency on Early Life Support completing within the assumed 3-month period and the ramp-up not being delayed	A	A	G	Status is Amber due to the dependency on exiting ELS.
D359	Supplier Migration performance	There is a dependency on Suppliers adhering to the Migration Framework and Migration Plan	G	G	G	Migrating Suppliers are compliant with the Migration Framework and Plan
D419	Suppliers resolving problematic MPANs	There is a dependency on Suppliers to proactively identify, assess and resolve potential problem MPANs before M15 (noting D418 on Code Bodies)	G	G	G	There are no known issues affecting Sprint 0 progress.
D220	Supplier and Agent qualification	There is a dependency on Suppliers and Agents to complete Qualification in alignment with their planned migration start dates.	G	G	G	There are no known Supplier or Agent Qualification issues affecting planned migration start dates*.
D340	Qualification Testing performance	There is a dependency on Elexon's Qualification Testing capability for Participants to qualify in line with their planned Migration Start date	G	G	G	There are no known Qualification Testing performance issues affecting planned migration start dates.
D361	Agent dependencies	There is a dependency on Suppliers managing their agent dependencies to meet the agreed Migration Schedule	G	G	G	There are no known Agent Qualification issues affecting Supplier planned migration start dates*.
D341	BSC Qualification Governance performance	There is a dependency on the BSC PAB governance process for Participants to qualify in line with their planned Migration Start date	G	G	G	There are no known BSC Qualification Governance performance issues affecting planned migration start dates.
D415	REC Qualification Governance performance	There is a dependency on the REC Code Manager governance process for Participants to qualify in line with their planned Migration Start date	G	G	G	There are no known REC Qualification Testing performance issues affecting planned migration start dates.

*Noting that the Migration pathway PPIR may identify potential risks.

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Core Migration Dependencies (2)

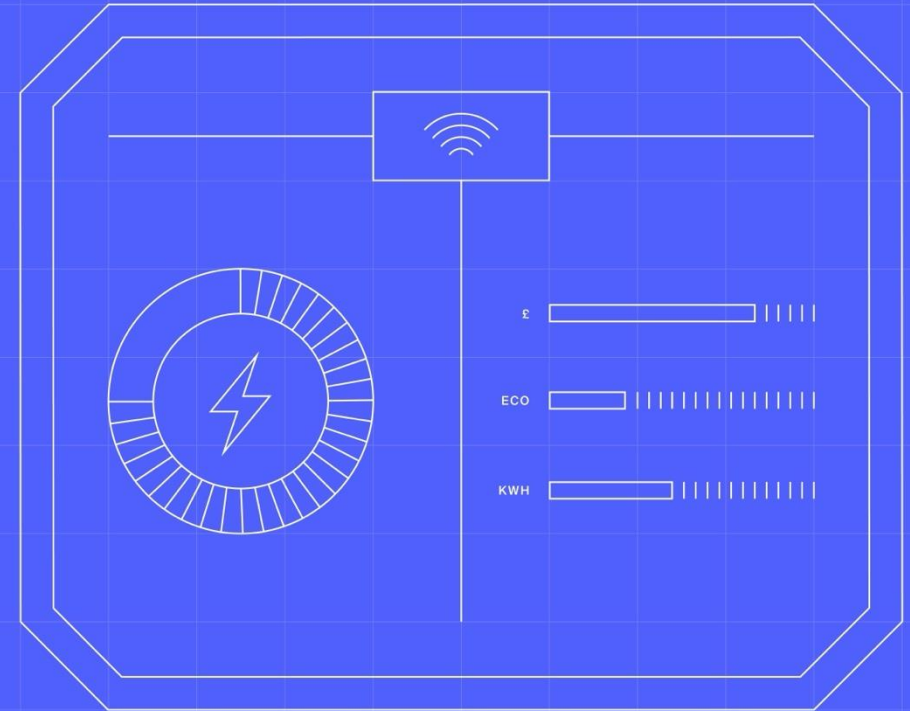| ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D221	Service Activation performance	There is a dependency on Elexon's Service Activation capability for Participants to start migration in line with their planned Migration Start	A	G	G	There are no known issues affecting Sprint 0 progress. PPIR will identify if there is an appetite to increase ISD publication frequency.
D342	DIP Onboarding performance	There is a dependency on Elexon's DIP onboarding capability for Participants to start migration in line with their planned Migration Start	G	G	G	There are no DIP onboarding issues affecting planned migration start dates. Several areas for improvement have been identified for later Sprints. Proposed Readiness Assessment 7 from PPIR results will provide confidence on future capability and capacity.
D417	Service Management performance	There is a dependency on Elexon Service Management adhering to SLAs for Participants to migration in line with their baselined Migration plans	ELS	ELS	ELS	See Section 7 (ELS) for status
D416	DIP migration performance	There is a dependency on Elexon DIP performance adhering to requirements and SLAs for Participants to migration in line with their baselined Migration plans	ELS	ELS	ELS	See Section 7 (ELS) for status
D343	Settlement performance	There is a dependency on the new MHHS settlement processes working as expected and not causing any reason for Migrations to be stopped	ELS	ELS	ELS	See Section 7 (ELS) for status
D373	LDSO migration performance	There is a dependency on LDSO's performing as per the agreed Migration Thresholds for Participants to migration in line with their baselined Migration plans	G	G	G	There were no Migration delays due to LDSO performance.

Core Migration Dependencies (3)

ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D369	DCC migration performance	There is a dependency on DCC performing as per the agreed Migration Thresholds for Participants to migration in line with their baselined Migration plans	G	G	G	DCC processed migrations in accordance with the Migration Design and Migration Threshold obligations
D352	Industry change – Preventing Migration	There is a dependency on Code Bodies to ensure that industry change does not impede Participants from fulfilling their MHHS obligations and/or delay migration	G	G	G	There are no known Industry Changes affecting Participant Migration plans or performance.
D418	Industry change – Enabling Migration	There is a dependency on Code Bodies to implement changes to allow Suppliers to migrate MPANs on the Migration Exclusion list. (Noting the volume of affected MPANs is relatively low)	G	G	G	There are no known issues affecting Sprint 0 progress.

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Qualification Update

INFORMATION: Qualification Update

Code Bodies (Laura Kennedy)

10 mins

**MHHS
PROGRAMME**
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PSG - Qualification Update

Overall Status / Progress

Overall Qualification:
- Qualification Approach and Plan issued for consultation with minor amendments to QT Execution End Dates in Appendix C.
- Consultation due to complete 30/01 with the document due to go through February governance.
- PPIR issued to participants setting out the deadlines associated with attending each BSC PAB ahead of M14 to support their pathway to Migration.
- Output of the PPIR to be reviewed across Code Bodies, Programme and MCC.
- Escalation process in place and being utilised to identify at risk participants and support a return to green.

SIT Qualification:
- Two participants remain in Pathway 6, currently on track for 30/07.

Non-SIT Supplier & Agent Qualification:
- Wave 1 QT has completed with all participants meeting the exit criteria.
- All Wave 1 Final QADs submitted as planned on 16/01. Six already approved with reviews ongoing.
- Wave 2 QT execution is complete with 4/8 meeting the full exit criteria.
- Wave 3 QT execution commenced on 12/01 and is currently progressing ahead of plan.
- Wave 4 QT preparation is under way with test execution window due to commence on 9/03/26.
- 98% of Final QADs submitted for Wave 4 with reviews underway, Code Bodies working with remaining participants to submit. Milestone remains amber until all submissions received.

Key upcoming milestones

Milestone name	Date	RAG
Wave 3 Qualification Testing Start	12/01/26	C
Final QAD Received (Wave 1)	16/01/26	C
Initial QAD Received (Wave 4)	16/01/26	A
Wave 2 Qualification Testing End	27/02/26	G
Final QAD Received (Wave 2)	06/03/26	G
Wave 4 Qualification Testing Start	09/03/26	G
QAD Director Sign Off (Wave 1)	20/03/26	G
BSC PAB and REC Code Manager Approval (Wave 1)	15/04/26	G
QAD Director Sign Off (Wave 2)	20/04/26	G
Final QAD Received (Wave 3)	22/05/26	G
Wave 3 Qualification Testing End	22/05/26	G
BSC PAB and REC Code Manager Approval (Wave 1)	17/07/26	G

Qualification Cohort	Key Concern or Risk	Mitigation or Resolution	RAG
Non-SIT Suppliers & Agents	**Non-SIT participant does not meet wave requirements which delays its Qualification timelines**	Wave 2 test execution complete, with 4 remaining participants progressing through final PIT and QT Assurance to meet QT Exit. Wave 3 testing commenced on 12/01/26. The risk remains Low as a result. Although some participants need additional support in their QAD submissions, more than 80% are on time (or within tolerance) and on-quality.	G
Non-SIT Suppliers & Agent	**There is a risk to Code Bodies capacity to support Qualification of all PPs by M14 if PPs continue to move from earlier waves into Wave 4.**	Continuing to monitor capacity and resourcing throughout waves to ensure they can be supported. Work with participants to support maintaining their assigned wave. QAG on 17/12/26 formally closed transitional arrangements for MHHS Qualification, effectively 'capping' the total number of participants qualifying via Waves. Number Roles qualifying in Wave 4 remains stable at c.47 with no new movements of Participants into Wave 4.	G

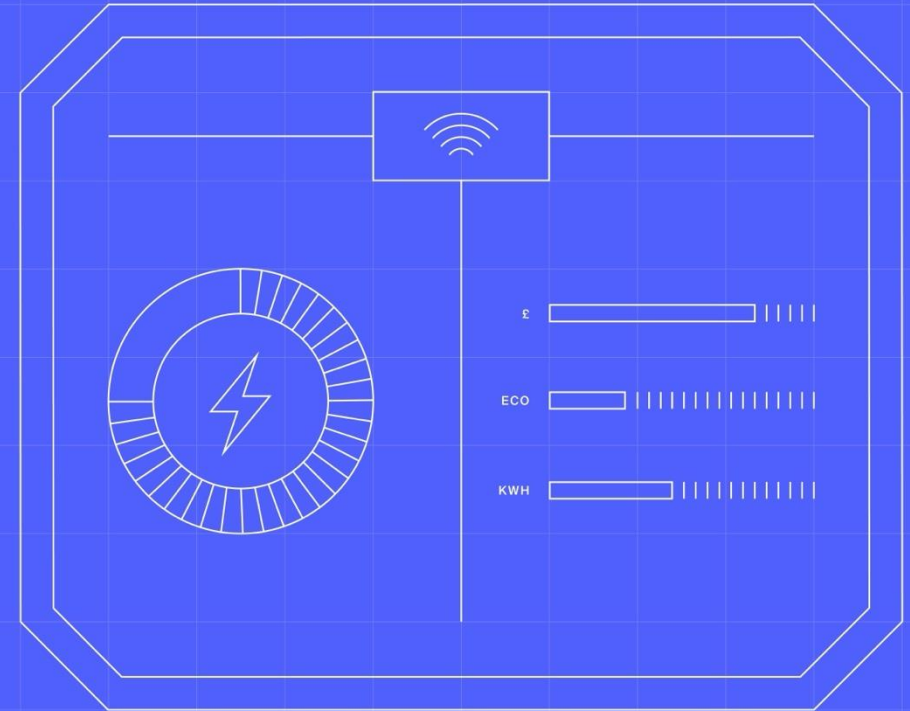MHHS PROGRAMME
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Early Life Support Update

INFORMATION:
• Programme view of progress against ELS Exit Criteria
• Elexon View of ELS Phase 2
• IPA View of ELS Phase 2

Programme (Matthew Breen) & Elexon

15 mins

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Document Classification: Public

Update to Forecast ELS Timelines

- Following the D0209 incident which temporarily paused migration activities, migration recommenced on Thursday 15 January, with the Migration team working with migration suppliers to develop a new plan. This means that the 'Peak of Peaks' test, which was scheduled for Tuesday 20th January did not take place.

- As a result, the 'Peak of Peaks' test was rescheduled to Friday 30th January.

- That means that these migrated MPANs will go through the II run on Thursday 5th February. To provide an additional level of confidence in the success of the 'Peak of Peaks' test, the Programme has proposed that the Performance Assurance team analyse the output of this Settlement run to confirm that there are no issues.

- This can then be considered in the proposed final TORWG which will take place on 11th February. In this meeting, industry will ask if there is any reason why the Programme should not exit ELS.

- If no major concerns are raised by industry, the Programme will subsequently provide the recommendation to MCAG on Thursday 12th February to exit ELS.

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Early Life Support Happy Path – Targets

	Early Life Support Phase			
	Phase 1	**Phase 2**	**Phase 3**	**Early Life Exit**
Number of migrations that can be planned across the industry daily	Up to 50,000	Up to 200,000	Up to 300,000	Early Life Exit – Migrations to be planned in line with Migration Framework
Minimum number of MPANs that need to be operating within the MHHS arrangements	133,334	800,000	1,733,334	N/A
Planned phase length	4 weeks	4 weeks	2 weeks	N/A
Planned End Dates	20/11/2025	18/12/2025	22/01/2026	22/01/2026
Forecast End Dates	27/11/2025	18/12/2025	12/02/2026	12/02/2026

Planned migration initiations by 30/01/2026	2,336,965	**Actual migration initiations by 30/01/2026**	2,096,010
Planned migration completions by 30/01/26	2,016,052	**Actual migration completions by 30/01/26**	1,843,133

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Early Life Support Reporting Summary

Reporting	RAG	Summary	Impact on progress through ELS
Elexon Service Management Reporting	🟧	3 of the ELS Service Management performance targets was missed during the reporting period including the mean time to respond to a Major Incident, the mean time to resolve a P3 and the incident re-open rate.	• The 'Amber' RAG status is driven by the missed SLAs. • Recommendations have been made by the Programme to help improve performance, increase SLA attainment and monitor performance beyond ELS.
Settlement Reporting	🟩	MSID counts continue to show a Red value, although with resolution of the D0209 issue ongoing, this variance is to be expected as the number of double-counted MPANs decreases. With that said, the variance being reported is now significantly lower and is moving in the expected direction.	• No impact, reporting shows that the D0209 issue is now at the final stages of resolution.
Migration Process Reporting	🟧	A total of 1,843,133 migrations have been completed against a planned 2,016,052. Completions are approximately 170,000 below plan following a pause in migration activities due to incident INC0131738. Recovery is underway, with approximately 200,000 migrations already caught up, and the remaining variance is expected to be fully recovered by 19 Feb.	• Migration is progressing as expected but the Amber RAG status is driven by deviation from the plan caused by the Migration pause. • The Phase 3 'Peak of Peak' and the cumulative target of 1.7m migrations was achieved on 30 Jan 2026.
DIP Monitoring	🟩	One of the performance indicators is being reported as Amber this week however the DIP Manager has reported that this is based on participant performance, not an issue with the DIP.	No impact
Industry Risks from participants and Central Parties	🟩	To be included on an ad-hoc basis based on issues highlighted by Central Parties and Industry participants.	N/A

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Service Management Reporting

Helix Hypercare Weekly Service Metrics to 23/01/26

Measure	Last 7 Days 16/01/26 to 23/01/26	Previous 30 Days Reported (to 15/01/26)	Comments	ELS Target	Last 30 days 23/12/25 to 22/01/26	Status
Overall Incident Volume	17	57		Information Only	54	✔️
Classified MI Volume	0	1	*The Major Incident reported was the cross party D0209/Duplicate MPAN P2 incident*	Information Only	1	✔️
P1 Volume	0	0	*No P1 raised in the reporting period*	Monthly: 1 x P1	0	✔️
P2 Volume	1	5	*New P2 raised in 7-day reporting period was the Helix/DTC File Transfer issue.*	Monthly: 5 x P2	4	✔️
Mean Time to Respond: Major Inc (P1, P2)	1h 49m	10m	*The P2 raised this week was being responded to by multiple teams much earlier than 1h 49 but review has been requested to confirm if there was an avoidable delay in initial response.*	15 min	39m	✔️
Mean Time to Resolve: P1	n/a	n/a	*No P1 resolved in the reporting period*	P1 6 hr	n/a	✔️
Mean Time to Resolve: P2	n/a	4h 8m	*No P2 resolved in the reporting period*	P2 10 hr	1h 50m	✔️
Mean Time to Resolve: P3	31h 47m	53h 20m	*Improved average time to resolve for P3*	P3 50 hr	48h 49m	✔️
Mean Time to Resolve: P4	34h 29m	36h 21m	*Improved average time to resolve for P4*	P4 200 hr	34h 20m	✔️
Incident Re-Open Rate	MI 0% Other 0%	MI 0% Other 8%	*No MI were re-opened in the 30-day period.* *Seven P3/P4 re-opened after initial resolution in the 30-day period. This is the same volume as reported last week but the % has increased due to a lower overall volume incidents resolved this period.*	MI 0% Other <5%	MI 0% Other 13%	❌
Incident Re-Assignment	1.5	2.31		Information Only	2.3	✔️

Helix Hypercare Weekly Service Metrics to 23/01/26

Measure	Last 7 Days 16/01/26 to 23/01/26	Previous 30 Days Reported (to 15/01/26)	Comments	ELS Target	Last 30 days 23/12/25 to 22/01/26	Status
Volume Pending Cases	66	73	*Decrease in pending Cases*	Information only	See current total	✓
Average Case Fulfilment Time (all Priorities)	56h 10m	34h 17m	*Average fulfilment time has increased but remains within target 5 working days*	Within 5 days	43h 15m	✓
Case Fulfilment P1	n/a	n/a	*Per Operations Manual: Within 6 hours*	Information only	n/a	✓
Case Fulfilment P2	25h 30m	25h 30m	*Per Operations Manual within 10 hours.* *Only one P2 case resolved in the 30-day period.*	Information only	25h 30m	✗
Case Fulfilment P3	61h 42m	21h 2m	*Per Operations Manual: Within 50 hours*	Information only	37h 31m	✓
Case Fulfilment P4	51h 35m	52h 27m	*Per Operations Manual: within 20 days*	Information only	51h 49m	✓
Average Case Response Time	1h 28m	3h 45m	*29 cases the 7-day period* *95 cases in the 30-day period*	Information only	1h 10m	✓
Average Case Re-assignment count	1.2	1.1		Information only	1.2	✓

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Helix Hypercare Weekly Service Metrics to 23/01/26

Measure	Last 7 Days 16/01/26 to 23/01/26	Previous 30 Days Reported (to 15/01/26)	Comments	ELS Target	Last 30 days 23/12/25 to 22/01/26	Status
Volume of Changes Implemented	6	20		Information Only	22	✓
Volume of Changes Failed	0	0	*No unsuccessful Changes in the reporting period*	1 per month only	0	✓
System Uptime All Helix Services	100%	100% (7 day)	*No unscheduled service downtime in the reporting period*	Per MHHS NFRs	100%	✓
DIP Transaction Throughput	99.90% <3s 99.99% < 30s	See 7-day metric	*DIP transaction are in line with DIP agreed targets*	90% < 3s 100% < 30s	See 7-day metric	✓

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P2 INC0131738 D0209 processing

P2 INC0131738 - D0209 Update

The proposed fix to this issue, LDSOs running an MPRS script that identifies and clears blocked files has been tested, proven and implemented.

DAs are now working through these files through overnight batches and clearing the blocked ones. Our investigations with the parties processing the data indicates that the last files will be completed no later than 23 February. However, it is likely this will be complete before 13th February.

Elexon is confident that

a) No new files are being created with this issue that will create new blockages
b) The existing backlog is reducing at an acceptable rate and will clear within days

For this reason, we recommended to the Migration Control Centre that Migrations could be restarted. This has been communicated to all affected participants and Migrations have restarted.

No new issues have been reported so far.

Market Assurance will continue to monitor progress with DAs and LDSOs to ensure all issues are fully resolved. A fall is beginning to register, and we will ensure this is sustained.

A PIR for this Incident is in progress and will complete by 30th January. PIR and Lessons Learnt outcomes will be shared at TORWG on 4th February.

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Updated: 23rd January 2026

P2 INC0130365 - Future Dated Timestamps (IF021)

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HELIX PROGRAMME

Update - P2 INC0130365 - Future Dated Timestamps

Data Services had sent invalid timestamp IF-021 messages with a sender timestamp set one year in the future.

This activity started on 28 December 2025, 7000 future-dated messages were received before Data Services stopped sending invalid IF-021 messages.

The cause of the error has been recognised and fixed by Data Services and they have resubmitted the equivalent correct IF-021 messages replacing the incorrect ones.

At present, the invalid sender timestamp IF-021 messages remain within Elexon's Helix BSC systems and within the affected participants' systems that have ingested the flows.

Elexon met with impacted participants on 15 January 2026 and agreed upon a fix using the existing IF-014 process with error code ECS1003.

The fix has been developed and is currently in the testing phase. Subject to successful testing, the fix is planned for deployment to production in the week of 2nd February, ahead of the R2 runs commencing in March 2026.

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Updated: 26 January 2026
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P2 INC0135000: File Transfer Issue via DTN

New - P2 INC0135000: File Transfer Issue via DTN

Issue Description

On 19 January 2026, the Helix Legacy integration was opening but not closing the connections to the SVA sever, overwhelming the legacy server. To protect the server, the integration was turned off, meaning that no DTN files could be sent or received by the Helix systems.

Impact on Settlement or on Suppliers
- The files produced on 20 January 2026 will have been received by participants later than usual. On subsequent days, while the manual process is continuing, the files may also be later than usual, but not by a significant amount.
- The incoming half-hourly and non-half-hourly Data Aggregator files are reaching the Helix systems later than usual, but these are still being received and processed in plenty of time for the following day's runs.

Action Taken/Workaround Applied

In order to avoid overloading the system and causing a repeat of the issue, outbound and inbound files are being manually moved between Helix and the DTN. The files can then be processed as normal, once they have been manually transferred.

Root Cause and Resolution
- The root cause is yet to be determined and is being investigated via a problem ticket (PRB0040201)
- No issues reported on the Azure side. Two runs which have been checked processed more that 2,000 files (26th Jan).
- SVA Core Services BAU operations have returned to normal and are functioning as expected.

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ELS Exit Phase 3

ELS Exit Phase 3 – Elexon Performance Criteria

Position as at 27th January 2026

Domain	Criteria	Evidence	Criteria Met (Y/N)	Status
Service Management	Volume of incidents (For information only)	Total number of incidents reported during ELS: 425 Incidents (as at 19/01/26)	N/A	N/A
Service Management	Volume of major incidents: No more than 5 P2's, no more than 1 P1 during rolling 30-day period	1 x P1 Major Incident in the last rolling 30 days which remains within the agreed tolerance. The SM major incident process is demonstrably maturing.	Y	🟩
Service Management	Major Incident Response Time: No more than 15 minutes response time for any Major Incident	All Major Incidents were responded to within 15 minutes for this period.	Y	🟩
Service Management	Incident Resolution Time: Average resolution times meeting the below targets: P1 - 6 hours P2 - 10 hours (1 business day) P3 - 50 hours (5 business days) P4 - 200 hours (20 business days)	Average resolution times for P1, P2 and P4 were all within target for this reporting period. There were Five P3 incidents took longer than 5 working days to resolve. Two were internal incidents requiring non-urgent corrections. A customer Incident took time to resolve as it required a Change to be presented to and adopted by MHHS Expert Group. The Service Management MI process effectively managed these incidents through to resolution.	N	🟧
Service Management	Incident Reopen Rate: Major incidents 0%. Other incidents less than 5%	Reopened rate calculated on 'closed' Incidents to ascertain unique reopened rates. 0% reopen rate for Major Incidents. 7% reopen rate for all other incidents. Continued improvements expected.	N	🟧
Service Management	Number of changes implemented (last rolling 30 days, for information only) Failed changes: No more than 1 failed change per month	**0** Changes implemented successfully during this reporting period	Y	🟩
Service Management	Volume of service requests (For information only)	The number of pending service requests: 29 (as at 19/1/26)	N/A	N/A
Service Management	Service request fulfilment time: All service requests fulfilled within 20 days	All services requests fulfilled within 20 days	Y	🟩
MHHS Systems	MHHS System uptime/downtime based on the availability measures in line with Programme E2E NFRs (MHHS E2E002 End to End Non-Functional Requirements)	System uptime is 100% for the last 30 days	Y	🟩
MHHS Systems	No outstanding MHHS related P1/P2 defects impacting MHHS or legacy services. MHHS related P3 defects are being resolved within the agreed SLA.	No current outstanding defects impacting ELS	Y	🟩
DIP	Transaction throughput (For information only)	Number of transactions processed per hour by the DIP supports forecasted volumes.	N/A	N/A
DIP	Percentage availability of the DIP (99.95%)	Operational reports confirm meeting targets.	Y	🟩
DIP	The total number of successfully accepted messages: (90%) of successfully accepted messages delivered < 3 seconds of receipt (100%) of successfully accepted messages delivered < thirty (30) seconds	Latest dashboard evidences performance targets are being met. DIP Manager comfortable the pattern of peaks based on transition for migration volumes is acceptable .	Y	🟩
Settlement Reporting	Validation there is no overall detriment to settlement performance: Settlement Performance Reporting, MSID Count Variation Reporting Volume Variation Reporting	The duplicate counting of Settlements and MISDs has been resolved at source, and SMRSs are applying system fixes to correct the data. Although MISD counts at II and SF have started to reduce, they are not expected to return to tolerance until all files are processed.

Assurance recommendation would be to see a further week of consistent reduction at SF, and evidence that impacts at II are being resolved at SF. We currently anticipate this by 30 January 2026, at which point we would recommend exiting ELS. | N | 🟧 |

ELS Exit Phase 3 – Statements

Service Area	Owner	Statement of Confidence for ELS Phase 3 Exit
Settlements & Insights	Roger Harris	The new SVAA Core Services continue to operate successfully, performing calculations accurately and within expected timescales. The service performance indicates that performance can be maintained with maximum daily migrations. There is a risk that data related incidents increase following ELS Exit Phase 3, where prompt identification and resolution will be critical to Elexon delivering Settlement on time. The Smart Data Preparation Value Stream is assessing mitigating actions including introduction of a VAS pre-run and additional detective data quality checks.
Data Acquisition Hub (DAH)	James Stokes	There are no blockers for moving DAH from this exit phase. There is a need to monitor the progress of backlog activity which will provide validation checks to mitigate assumptions of incoming data quality.
Settlements Assurance	Holly Abbott	While an issue with Settlement Performance was identified, resulting in a pause in migrations, we are confident that the actions taken to address the duplicate counting of Settlements and MISDs are effective. This is already evidenced by reductions in MISD volumes across II and SF. Although processing of the remaining outstanding files may continue until 23 February, the majority will be completed earlier, leaving only a small residual population to monitor. On this basis, and subject to a further week of sustained reductions at both SF and II, we expect to be in a position to recommend exiting ELS by 30 January 2026.
Industry Standing Data (ISD)	Karen Lavelle	ISD has had several issues in previous publishes, these have been distinct and resolved with additional controls and process improvements to prevent a reoccurrence of those issues. Elexon moved the December Publish to 5 January 2026 to support the Change Freeze – The January ISD publish, itself had no issues just a small delay in the sending of the IF-47 (Comms were issued) . The 2026 ISD/MDD calendar has been published and has moved to monthly, in line with MDD. Working with the Programme/MCC to assess the period between May – October to ensure no negative impact on migrations. A PPIR has been issued, and a webinar is due to take place the week with Participants to provide the options to move back to fortnightly publishes. Moved from publishing on Friday's but still assessing the change the ISD batch time. Work continues on the volumetrics, with progress still to plan. These Service Improvements will allow for increased SME expert support and provide increased confidence in future ISD publications.
DIP Manager	James Stokes	The performance of the DIP platform service is meeting expectations and not a concern for exiting phase 3. The eco system of the participant behaviour for DIP transaction is not preventing this exit; noted monitoring of participant performance for latency and adherence to the MHHS Design and action on monitoring of messages will be an ongoing activity
Service Management	Gary Leach	Service Management is stable and maturing, with enhanced capability to support increased MHHS migration volumes. Core services are operating within expected performance parameters, and all major (P1/P2) incidents are effectively managed through operational and governance processes. Service Management performance demonstrates improvement, including improved case routing and assignment quality, tighter governance of aged and priority cases. The Service Management operating model will continue to be reviewed and refined to ensure it remains fit for purpose and continues to support the MHHS operations.

Hypercare Update

INFORMATION:
• Verbal Update from Central Parties

Central Parties (Elexon, DIP Manager, RECCo, DCC, LDSOs)

10 mins

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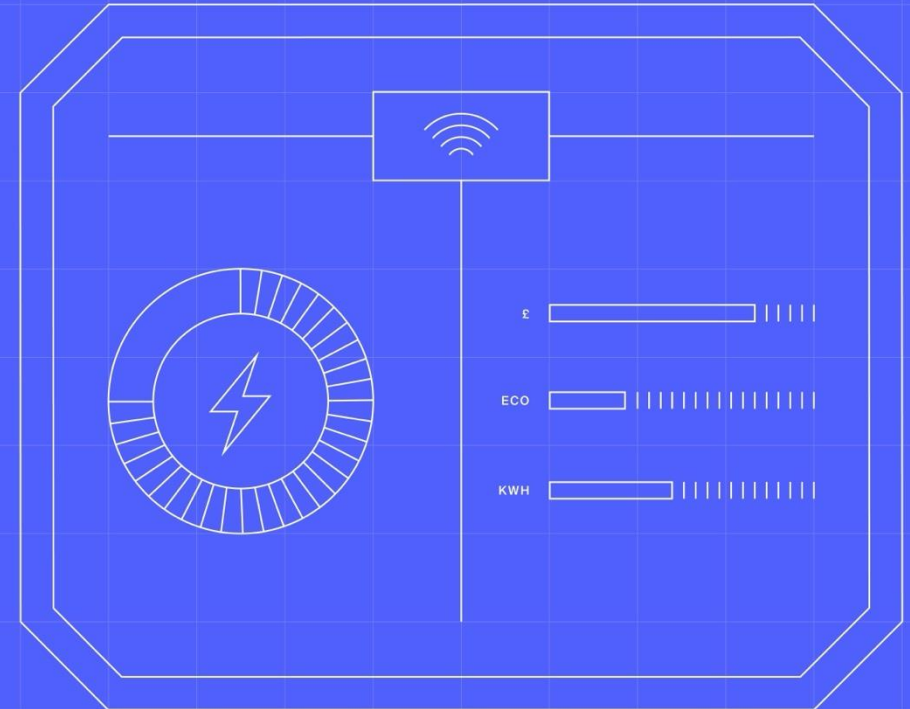
IPA Status Update

INFORMATION:
- IPA Update on current status, activities and actions

IPA

10 mins

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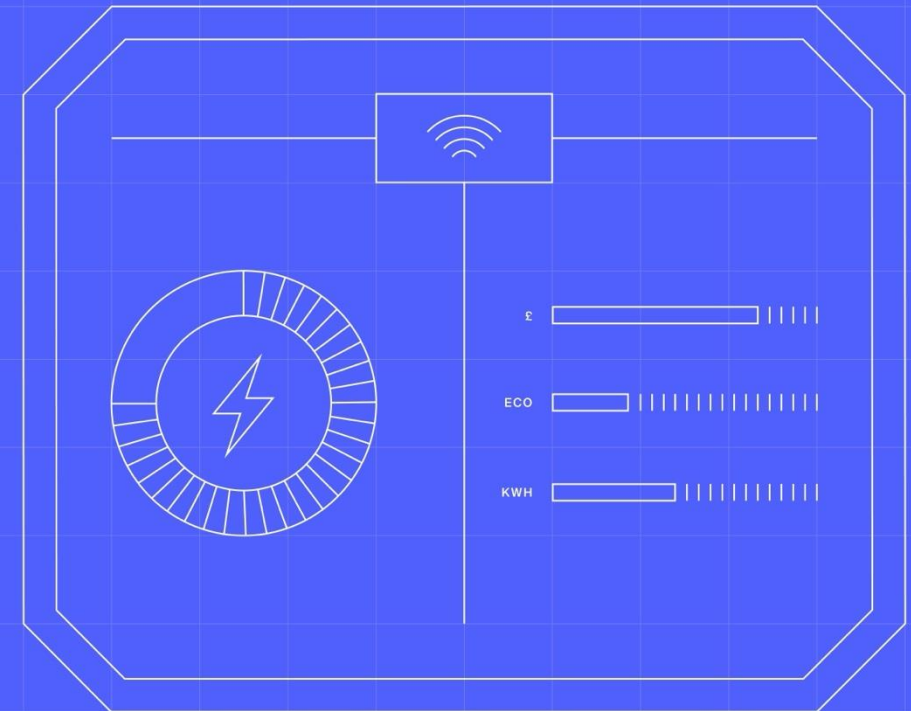
MHHS IPA
PSG Update

February 2026

IPA PSG Update – Key Messages

The IPA key messages below summarise our reflections on the ELS period, the current trajectory towards exiting ELS and the key considerations as the Programme moves beyond ELS and looks forwards to achieving key milestones relating to Qualification and Migration and establishing stability across the TOM.

ELS Period	ELS Exit	Post-ELS

ELS Period

- **Migration and MCC processes proved effective** during ELS, including managing the impact of a major incident which required supplier schedule changes, boosting confidence for M15.

- **Enduring processes have been transitioned / established** during ELS and are continuing to mature (e.g. Service Management, Industry communications, change control).

- **Central systems have been mostly stable** post-M10 and where incidents have been experienced, they have been managed and lessons learned are being identified and actioned.

- **Qualification has remained broadly on-track** as per progress reporting and any issues which have arisen have been managed to avoid impact to overall timelines.

ELS Exit

- **IPA supported the decision to extend the ELS period** following a pause to migration, due to the need for an extended period of stability and to meet ELS Phase 3 Migration targets.

- **IPA supports the new timelines for ELS Exit** and believe the Programme will be ready to Exit ELS on 12 February 2026 providing industry acceptance is achieved and no more significant issues occur which impact migration.

Post-ELS

- Whilst ELS has enabled system and operational processes to be established, there are some **key risks post-ELS which must be monitored** to protect MHHS milestones and limit Industry impact.

- **Service management across the TOM needs further enhancement** to handle likely increased numbers of cases during peak migration in May and September 2026 (e.g. routinely meeting SLA targets and improved cross party communication).

- While most qualification activities are on track, **Participant timelines, engagement, and capacity risks require close management** to meet Qualification deadlines and M14 in October 2026.

- Industry **communication and governance are improving, but Elexon must address feedback** to continue to mature processes.

IPA PSG Update – Key Risks

IPA Top Risks Watchlist	IPA Confidence Trend	Current View and Actions
Service Management Efficiency and Scalability: Service Management across the MHHS TOM and Elexon support teams (e.g. DIP Manager) may not be able to cope with increased migration and Participant onboarding (e.g. in May 2026), leaving issues unresolved that impact settlement and / or migration.	➡	• Confidence has increased due to Elexon's improved performance against Service Management SLAs throughout the ELS period and execution of continuous improvement actions. • However, Industry continues to raise queries regarding the timeliness of issue resolution. Service Management processes will need to be able to handle increased volumes of incidents and cases as more Participants migrate. • Elexon have taken steps to mitigate risk by adding additional resource and improving process efficiency.
Qualification completion: Risks surrounding Participant engagement and capacity to complete the end-to-end Qualification journey could impact qualification timelines.	➡	• PPC reporting and IPA periodic assurance bilaterals have highlighted risks regarding engagement and capacity in waves 3 and 4. • MHHSP and Elexon Qualification team are closely tracking progress and engaging Participants. • PPIR issued by MHHSP to map participant journey and migration pathways.
ISD Publications: Issues with future ISD publications may impact migration / settlement performance.	↗	• Broadly successful ISD v18 run in January 2025 increased confidence. • Additional controls introduced by Elexon ISD team to avoid recurrence of past errors. • An element of manual processing remains, and further successful runs are required to build greater Industry confidence in the process.
Communication across the TOM: A lack of clear and cohesive communication relating to the end-to-end operations across the MHHS TOM may lead to avoidable issues which impact settlement, migration and consumers.	↗	• Elexon established several new Industry forums since M10 (e.g. DCAB; Service Management Forum; TOG) and continue to mature existing Industry communications such as Industry circulars. • Elexon are addressing feedback received throughout ELS by revising the Transition Operational Group which will be a key forum to raise awareness of risks, issues, changes, maintenance / outages across the MHHS TOM.

IPA PSG Update – Key Recommendations

During the ELS period IPA has raised 29 recommendations. 19 actions have been completed and 10 actions remain open. The priority actions which remain open are noted below and are all in-progress.

IPA Key Recommendations	Date Raised	Due Date	Status	Latest Update
Industry ELS Acceptance: The decision to exit ELS should be contingent on confirmation from Industry Participants that they understand the defined post-ELS arrangements and formally accept the transition. MHHSP Central Programme Team should co-ordinate this with Industry as a key input into the overall ELS Exit decision on 12 February 2026.	*18 December 2026*	*12 February 2026*	**In-Progress On-track**	MHHSP Central Programme Team are obtaining statements from a broad range for Participants covering the full MHHS TOM, as input into the final ELS exit decision.
Broader MHHS TOM coverage: Full visibility of the full TOM should be included in Industry reporting through the Transition Operations Group (TOG) and be included as part of the newly agreed terms of reference.	*18 December 2026*	*12 February 2026*	**In-Progress On-track**	Elexon presented Industry survey results in TOG 16 January 2026 confirming that 99% of attendees would like TOG to cover the full TOM. A new ToR has been shared (21 January 2026) and the action will be closed when the new meeting format has matured and includes broader TOM coverage on a consistent basis.
Elexon Incident Decision-Making Framework: Elexon to document a clear decision-making framework that sets out how Industry impact is considered and how decisions are made as to the resolution path. This should then be communicated to industry participants: • The rules, principles and criteria used (e.g. BSC principles). • How the decision-making framework considers the impact on industry participants and on MHHS migration. • What knowledge is considered when taking the decision (e.g. migration impact, market impact, customer impact). • How and under what circumstances escalation is required.	*18 December 2026*	*27 February 2026*	**In-Progress On-track**	Elexon team are documenting the principles and approach to decision-making, targeting completion by end of February.

Thank you

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Readiness Assessment Update

Decision:
- Changes to the approach and plan for future Readiness Assessments

Programme (Francesca Drew)

10 mins

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Objectives

To gain confidence that Central Parties can continue to support key Programme activities required to deliver M14 and M15, including but not limited to Qualification (Testing & QAD), DIP Onboarding to Production, ISD Publication, ISD Loading, Live Operation and Migration.

To obtain written confirmation of Central Party readiness to support key Programme activities through a formal request issued by the Programme.

To obtain evidence from Central Parties of their readiness (particularly resourcing capacity) against a set of key assumptions driven by the E2E Participant Journey profiling (particularly volumes of participants executing Programme activities at particular times), which will be based on the E2E Participant Journey, Migration Pathways & ISD Publish PPIR analysis and findings.

In addition to the journey to Migration, to obtain evidence from Central Parties to support Programme confidence in the ability of these parties to continue to support ongoing Live Operation activities, e.g. Service Management arrangements across industry.

Scope & Approach

- As a Programme, we know that Programme participants who have not yet Qualified are being **proactively engaged, tracked and monitored** through the E2E Participant Journey to ensure that they are prepared for DIP Onboarding to Production and ISD Load in advance of their Migration Start Date and EFD.

- As a Programme, we have also **gained sufficient confidence** that Elexon Central Services, DCC, EES, Electralink and LDSOs can support post-ELS Operations in terms of their systems and processes from Live Operation and Migration in ELS (including Peak of Peaks testing) and ISD Loading through the Live ISD loads that have taken place to-date.

- **The focus of the Readiness Assessment will therefore be to gain confidence in the delivery of key Programme activities to deliver M14, readiness to start and execute Migration and to continue to support Live Operation.**

- The Readiness Assessment will formalise assurance that **Elexon (QT team, BSC – Qual, ISD), REC Code Manager and the DIP Manager** have sufficient **resource capability and capacity** to support the revised E2E Participant Journey profiling and associated assumptions that come out of the "E2E Participant Journey, Migration Pathways & ISD Publish PPIR" through formal written communication.

- Assumptions will be driven by the analysis and findings from the PPIR, particularly volumetrics of participants going through each of the stages of the E2E Participant Journey at particular times.

- The Readiness Assessment will also formalise assurance that **Central Parties (Elexon, RECCo, DCC, Electralink, LDSOs)** have **robust Service Management arrangements** (including cross-party arrangements) in place to support Live Operations.

Central Party	Programme Activity through E2E Journey	Evidence of Readiness
Elexon QT Team	Qualification Testing	**Readiness Assessment**
Elexon BSC (Qual)	QAD / Qualification	**Readiness Assessment**
REC Code Manager (Qual)	QAD / Qualification	**Readiness Assessment**
DIP Manager	QAD / Qualification	**Readiness Assessment**
	DIP Onboarding to Production	**Readiness Assessment**
Elexon ISD Team	ISD Publication	**Readiness Assessment**
Elexon, RECCo, DCC, Electralink, LDSOs - Service Management	Support to Live Operation	**Readiness Assessment**
Elexon Central Services	ISD Loading	Live ISD Loads to-date
	Live Operation and Migration	ELS Live Operation
DCC	ISD Loading	Live ISD Loads to-date
	Live Operation and Migration	ELS Live Operation
RECCo EES service provider	ISD Loading	Live ISD Loads to-date
	Live Operation and Migration	ELS Live Operation
Electralink	Live Operation and Migration	ELS Live Operation
LDSOs (Central Capability Providers)	ISD Loading	Live ISD Loads to-date
	Live Operation and Migration	ELS Live Operation

Document Classification: Public

Timelines & Dependencies

How & when will RA7 be conducted?

- The survey will be issued on **2 March 2026** via Microsoft Forms, as we expect it will take 4 weeks to review the E2E Participant Journey, Migration Pathways & ISD Publish PPIR responses and agree assumptions.

- Participants will be given **2 weeks** to respond to the self-certification, from 2 March to 16 March 2026.

- There will be a **review point 1 week** into the response window (6 – 10 March 2026), where the Programme will review participant draft responses and engage with participants bilaterally around their response ahead of the submission deadline on 16 March 2026. This will be similar to the resource reviews undertaken as part of Qualification Assurance to-date and will increase the quality and confidence in final responses. We expect Central Parties to be engaged through the PPIR analysis process, therefore should already have a head start in preparing responses.

- The findings from the Readiness Assessment will be **presented to PSG** on 1 April 2026 with an assessment of confidence of Central Parties' readiness for M14.

Timeline

- RA7 survey issued — **Monday 2 March 2026**

- Draft response review point
- Evidence assessment begins — **Friday 6 – Tuesday 10 March 2026**

- RA7 survey closes
- Evidence assessment continues — **Monday 16 March**

- Report on RA7 findings at PSG — **Wednesday 1 April**

Key dependencies:

- Completion of E2E Participant Journey, Migration Pathways & ISD Publish PPIR analysis with revised E2E Participant Journey profiling.

- Decision on fortnightly ISD and publication of a revised ISD calendar.

- ELS exit.

DECISION	SRO to approve the updated timeline for the next Readiness Assessment 7

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Delivery Dashboards

INFORMATION: Questions from PSG members on delivery dashboard content

Chair

10 mins

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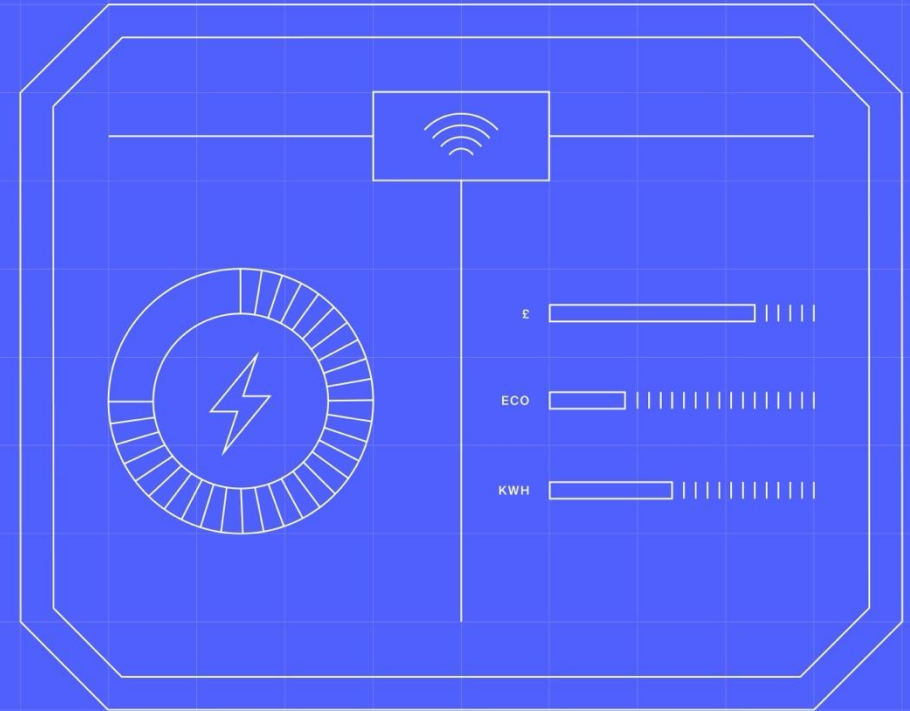
To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T3-QU-0107	Qualification Wave 4 Participants' to provide status of PIT completion and submit QT Test Plan	QAG	08 December 2025	08 December 2025	Participants	Red	Red	Red	26/01/26 - 8/18 PIT QT Entry Complete (6/18 with participants to address comments, 4/18 under aassurance team review)
T3-QU-0030	Qualification Test Plans for Qualification Wave 4 Participants approved	QAG	09 January 2026	09 January 2026	Non-SIT S&A QT Test Team	Red	Red	Red	26/01/26 - Per the completion percentage, 50% of reviews completed.
T3-QU-0108	Qualification Wave 4 Participants have submitted PIT Test Completion Report and evidence for QT entry	QAG	09 January 2026	09 January 2026	Participants	Red	Red	Red	26/01/26 - 8/18 PIT QT Entry Complete (6/18 with participants to address comments, 4/18 under aassurance team review)
T3-QU-0097	80% of M14 Critical Qualification Wave 1 Participants have submitted their final QAD	QAG	16 January 2026	16 January 2026	Participants	Green	Blue	Blue	28/01/26 - activity complete
T3-QU-0106	Qualification Wave 4 Participants have submitted their Initial QAD	QAG	16 January 2026	16 January 2026	Participants	Green	Red	Red	26/01/26 - 42/43 received.
T2-MI-4500	Start of 18-month migration for Smart / Non-smart (M12*) - Late Exit	PSG	21 January 2026	21 January 2026	CPT	Blue	Blue	Blue	06/01/26 - Not required as M12 was met
T3-QU-0131	Sandbox Testing End (UIT) - LDSO Participants	QAG	22 January 2026	22 January 2026	SI Test	Green	Blue	Blue	28/01/26 - activity complete
T3-QU-0055	Qualfication Wave 2 QT Execution End	QAG	27 February 2026	27 February 2026	Participants	Green	Green	Green	28/01/26 - activity on track
T3-QU-0043	Qualification Wave 4 Participant Test Readiness Confirmed	QAG	06 March 2026	06 March 2026	Non-SIT S&A QT Test Team	Green	Green	Green	28/01/26 - activity on track
T3-QU-0101	80% of M14 Critical Qualification Wave 2 Participants have submitted their final QAD	QAG	06 March 2026	06 March 2026	Participants	Green	Green	Green	28/01/26 - activity on track
T3-QU-0044	Qualification Wave 4 QT Execution Start	QAG	09 March 2026	09 March 2026	Participants	Green	Green	Green	28/01/26 - activity on track

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Milestone RAG definitions

Complete	On track	Likely to be met if issues / risks are resolved / mitigated	Date missed or unlikely to be met without escalation

Milestone	Milestone Title	Forum	Baseline Date ▲	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T2-RA-0600	Readiness Assessment 7 - Migration Checkpoint - Completed (incl. Readiness Assessment Report approval)	PSG	19 March 2026	19 March 2026	CPT				28/01/26 - activity on track
T2-QU-0150	All M14 Critical Wave 1 Participants Qualification approved by BSC PAB and REC Manager	QAG	15 April 2026	15 April 2026	Code Bodies				28/01/26 - activity on track
T3-QU-0134	80% of M14 Critical Wave 1 Participants Qualification approved by BSC PAB and REC Manager	QAG	15 April 2026	15 April 2026	Code Bodies				28/01/26 - activity on track

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Milestone RAG definitions			
Complete	On track	Likely to be met if issues / risks are resolved / mitigated	Date missed or unlikely to be met without escalation

Delivery Dashboards Overview

Area	Title	Purpose
Industry Delivery Status	**Core Capability Provider Delivery Reports**	Provide an overview of Helix, RECCo and DCC and delivery plans and progress against them
	LDSO Delivery Updates	Provide the combined status and progress of LDSO delivery (DNOs and iDNOs)
	Central Party Finances	Provide high level Central Party budgets and expenditure
Programme Workstream Updates	**Level 2/3 Advisory Group Updates**	Update on key discussion items and outcomes from recent Level 2/3 Advisory Groups and provide a forward look of agenda items
	PPC Activity	Provide information on PPC activity and participant engagement – includes a summary from the recent open day
	Industry Change	Summarise items raised to the Programme horizon scanning process
Assurance	**Independent Programme Assurance (IPA)**	Provide a progress update on in-flight and planned assurance activities

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Key Call outs requiring PSG Discussion

RAG Status | **Overall Operating Risk**

- Wave 2 Non-SIT Qualification Testing completed 23rd January and moving into Test Assurance ahead of schedule
- Wave 3 Non-SIT Qualification Testing commenced.
- P0275: historical data load into Elexon Prod completed ahead of target P0275 publication date on 18th February.

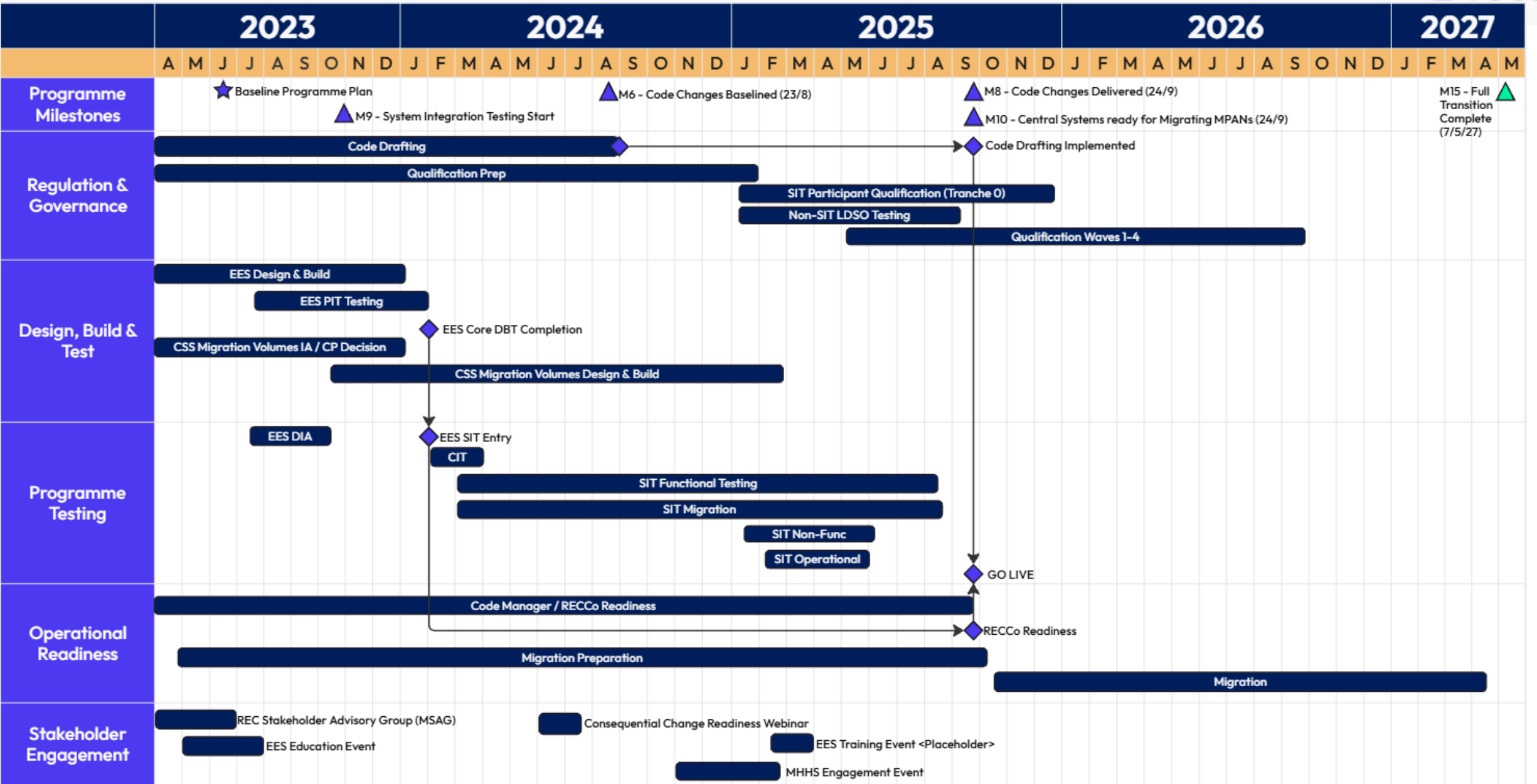| Programme Impacting Deliverables	Original Date	Fcast / RAG
Qual Pathway 6 complete	18/12/25	30/07/26
ISD v18 Publication	05/01/25	Complete
Wave 1 Non-SIT Qualification Testing Completed	09/01/26	Complete
Wave 3 Non-SIT Qualification Testing Start	12/01/26	Complete
Final QAD (Wave 1)	16/01/26	Complete
Wave 2 Non-SIT Qualification Testing Complete	27/02/26	27/02/26
Helix Hypercare Ph.1 Exit	30/01/26	05/02/26

This period

Summary Activities

Helix Solution

- P0275 report views built and Prod data loaded. Elexon S&I team are reviewing and performing final checks.
- CP1606 and CP1607 DAH builds completed and ready for testing.
- Helix's 'Technical Debt Roadmap' reviewed and approved.
- Readiness activities for ISD/LLF publication in March 26: i) Improvement builds being finalised, ii) Performance Test environment readiness completed.

Assurance and Qualification
- Wave 1 Test Assurance completed and all Final QAD received and under review.
- Wave 2 Test Execution completed.
- Wave 3 Test Execution commenced
- Wave 4 QT readiness complete for majority of participants.

Service Management
- Onboarded 3 MHHS Triage/design resources to support embedding of Tech Triage into the enduring Service Management team.
- Delivery of Service performance and processes continued.

Business Transition
- ISD v19 Catalogue publication completed without associated issues
- Capability analysis for Helix Hypercare exit has been completed with implementation actions and plan agreed.
- Preparation for ELS Phase 3 exit.
- Preparation for Helix Hypercare Phase 1 exit (5th February)

Next period

Summary Activities

Helix Solution

- Continue Helix's fortnightly releases to production (i.e. R26.2.0 & R26.3.0)
- P0275: Support S&I publish report on Feb 18th
- Completion of 'Supplier Charging New Rules' test phase and deployment to production.
- Readiness activities for ISD/LLF publication in March 26: i) Perf test improvements, ii) Deploy to production

Assurance and Qualification
- Review of Wave 4 PPIR outcomes
- Wave 1 Final QAD review and sign off
- Wave 2 Test Assurance completion
- Continue Wave 3 test execution
- Finalisation of Wave 4 QT readiness and Initial QAD reviews.

Service Management
- Continue stabilisation of enduring technical triage team and knowledge transfer into business operational teams.
- Continue deliver of Service Continuous Improvement, utilizing the Service Management Working Group to discuss and prioritise improvements.
- Continue to actively monitor Service performance and volumes through daily and weekly operational reporting, dashboards, and triage reviews. The Service Management function remains closely engaged with both Early Life Support (ELS) and Helix Hypercare

Business Transition
- ISD v19 Catalogue publication (2nd February)
- Helix Hypercare Phase 1 exit (5th February)
- ELS Phase 3 exit

RAID	RAG	Type	Elexon response and mitigating or resolving actions	Next Update
R1215: There is a risk that Qualification participants (particularly Wave 4) will not be able to complete Non-SIT Qual Testing in time to go through the E2E journey to Qualification for M14	RED	Risk	• Ongoing review of the E2E participant journey and Migration plan has highlighted that a number of Wave 3 & 4 PPs will need to bring forward their QT completion dates to meet their currently suggested Migration start dates. Therefore, this will need to be highlighted to PPs in migration planning and QT planning. • PPIR has been developed to understand proposed mitigating actions for affected PPs and was discussed in QWG 20/1. • PPIR issued to PPs on 19/01 with responses due back by 30/01. Early responses indicate that PPs are able to meet earlier QT completion timelines. However, full response analysis post the PPIR deadline will inform risk scoring and impact assessment for Wave 4 migration dates.	PSG 04/02/26

RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers

Status & Outlook

Progress last month:

- EES and REC Code Manager ELS Support continues.

- REC Qualification activities remain on track. Supported development of Programme PPIR on migration pathways. Escalating parties as required where Qualification milestones not met.

- Ongoing operational readiness engagement with DIP Manager on testing/release management, change management, performance assurance, and approach for management of significant DIP incidents.

Progress expected in the coming month:

- End of ELS support and MHHS Operations moving into BAU state.

- Ongoing operational readiness engagement with DIP Manager.

- Continue to progress Wave 1 to 4 Qualifications to plan.

- Progress required Code Change / Guidance to resolve Migration issues and items on the exclusion list.

Party Milestones & Deliverables	Original or Baseline Date	Forecast date & RAG
Qualify Wave 1 parties	15/04/26	15/04/26
Qualify Wave 2 parties	28/05/26	28/05/26
Qualify Wave 3 parties	30/07/26	30/07/26

Decisions required	From whom?	By when?
None		

RAID & RAG	Type	Mitigating or resolving action required	Date for action to be resolved	Action owner
RECCo not able to meet its obligations to Qualify all REC Parties by M14, leading to delay in parties starting Migration and delay in programme closure.	Risk	RECCo resources in place to meet Qualification requirements. Resource requirements reviewed and updated following experience in managing SIT Parties. Qualification activities continue to track to plan. Reporting and escalation arrangements in place to support parties in meeting Qualification milestones.	Oct 26	Andrew Wallace
DIP release management arrangements not fully established to support testing of changes to DIP Interfaces which could lead to issues when deployed to live operations.	Issue	Code Body engagement with DIP Manager on release management and test environments. DIP Manager held industry workgroups in Jan 2026 with full solution expected mid 2026.	Jun 26	Andrew Wallace

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RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers

Status & Outlook

Progress last month:

- FOC Meter Re-configuration – Change implemented in Dec 2025. Complete run across all devices achieved. Retries still in progress but large percentage of successful MPANs have been communicated to impacted Energy Suppliers via secure comms.

- DCC Hypercare period underway until Feb 2026.

Progress expected in the coming month:

- Continue DCC Hypercare.

Party Milestones & Deliverables	Original or ~~Baseline~~ Date	Forecast date & RAG
SMETS1 Data Cache IOC	N/A	Jul 25
SMETS1 Data Cache MOC	N/A	Jul 25
SIT MVC Completion	Aug 25	Aug 25
Data cleansing complete	Sept 25	Sep 25
DCC M10 readiness	22/09/25	Sep 25
DCC MHHS Monitoring in place	Oct 25	Oct 25
Capacity Uplift FOC	Apr 25	Oct 25
SMETS1 Data Cache FOC & Feature switch	N/A	Oct 25
SMETS1 FOC Re-config	N/A	Dec 25

Decisions required		From whom?	By when?
None	n/a	n/a	

Top Risks and or Issues
None

Assumption & RAG	Action required to remove assumption	Date for action to be resolved	Action Owner
No New Assumptions			

Dependency & RAG	Managing action required	Date for action to be resolved	Action Owner
No New Dependencies			

RAID & RAG

Ref.	Risk	Calculated Risk	Mitigation (M) / Update	Owner	Area	Service risk RAG
R7387	**MHHS Overall Capacity Risk** DCC systems may not have the capacity to manage increased MHHS transaction volume in both maximum daily thresholds and throughput capacity (rate of flow; RoF). Additionally, DCC do not have control of MHHS migrations plans, nor are MHHS Programme able to systemically control submissions of Change of Agent (CoA)/ migration requests & suppliers may submit incorrect migration request volumes. Therefore, there is a risk DCC system's capacity (DSP, CSP, S1SP and CSS) thresholds may be exceeded leading to SLA breaches and system failure.	Medium	(M1) DCC System capacity uplift pre-go-live – **COMPLETE** (M2) CR5391: Increase DSP transaction throughput threshold – **COMPLETE** (M3) MHHS programme to execute peak migration volume during hypercare phase – **IN PROGRESS** (M4a) MCC Schedule Adherence (rate of Flow) – **IN PROGRESS** M4b) Ofgem Incentive (M15 deadline) - **IN PROGRESS** (M5) MHHS Programme provide migration demand for Q2 2026 for Demand/ Capacity team to by 04/07 to consider in forecasting - **COMPLETE** (M6) BSC changes to prevent suppliers taking on new customers if migrations targets not met (Incentives to finish on time) – **COMPLETE** - (BSC Change not implemented). (M7) MHHS Migration team provide forecasts to DCC Capacity Planning for system scaling planning process – **COMPLETE**	DCC/MHHS Programme	Migrations / Capacity	Amber
R7668	**SMETS1 FOC Re-configuration Testing Progress** As a result of the issue found during testing, there is a risk that the November deployment date cannot be met.	Low	1. DCC to understand fix - **COMPLETE** 2. DCC to have bilaterals with affected parties, with the support of MHHS Programme / MCC, to communicate impact. – **IN PROGRESS** 3. DCC to confirm implementation date - **COMPLETE**	DCC	Migrations	Green

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MHHS POAP

Correct as of: 20/01/2026

2025 / 2026

Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan 26	Feb 26	Mar 26

Test + Readiness + Implement — **MHHS Run**

MHHS Programme

SIT

- SIT FT Cycle 3 (MVC) — 25/04
- SIT Settlement Testing — 21/02
- SIT Settlement reg. Testing — 30/06
- SIT Ops-Testing — 04/07
- SIT & SAT FT & Migration (MVC) Reg. Testing
- SIT FT & Migration Reg. Testing (non-MVC) — 12/09
- **SIT MVC complete: 08/08**
- M10 Central Systems Ready - 22/09
- ★ **M11 Start of Migration – 22/10**
- Completion of Testing - 24/10 MHHS
- PR7788 - Re-point UIT-B (CSS / DSP) – 11/11

Transition

- External Operating Manual (OM) — 31/03
- Knowledge Management Review / Define / Design — 31/03
- Define Hypercare Governance (Business Readiness Team) — 07/03
- M10 / M11 Cutover Planning — 19/09
- Early Life Support Planning — 19/09
- M10 Cutover Prep and Assurance — 22/09
- Service Activation — 2026
- Early Life Support — 29/01
- ◆ **Today**

Migration

- Migration Consultation 3 — 25/02
- Migration Consultation 4
- Framework Baselined - 22/04
- PPIR / Kestrel Set up — 30/07
- Dress rehearsal 1 –Initialise Schedule — 15/07
- Dress rehearsal 2 — 05/09
- Supplier submissions — 15/07
- Baselined Migration Plan - 22/07
- Sprint 0 Baselined - 16/10
- Sprint 0: Plan
- Sprint 0: Execute — 03/02
- Sprint 1: Plan — 28/01

Smart DCC

Service Acceptance

- Agree and Monitor SEC/ REC Service Acceptance Criteria — 28/02
- SIT Operational Testing Support — 15/03
- **DCC Gate - 3A - 07/04**
- Update SAC for Active Service Acceptance — 12/09
- Service Acceptance
- Model Office/In-Life Proving — 03/09
- M11 Ready Self-Certification – 14/10
- Internal DCC go live approvals – 13/10
- DCC Migration & Hypercare Readiness — 21/10
- Hypercare — AIS – 10/02
- Acceptance into Service Activities
- Programme Closure — **Programme Closure – 20/02**

Reporting

- Reg & Test Data Cut - 06/05
- DCC AWS Data Ingestion Platform
- DPI Prod dry-run: 18/07 — 29/07
- DPI prod load - 06/09
- CSS Data integration: CR5370/PR8135 — 29/07
- DS&A/ TOC Dashboards/ Monitoring in place — 22/10

ILC

- DSP Motorway Expansion
- **CR5185 - 13/02**
- DSP Performance Test — 01/05
- VMO2 Capacity uplift — 15/04
- CR5453: IOC Data cache - 29/07
- CR5560: ECOS data supression – 06/10
- DSP F5 Traffic Management - 21/08
- CR5448: Secure MOC data cache & capacity uplifts - 29/07
- CR5453: FOC Data cache & capacity uplift - 07/10
- CR4879: SRV4.2 FOC Feature switch on - 07/10
- DSP Migration Enhancements – 09/12
- Start:09/12 — PR8028: FOC re-config — End: 09/01
- 3 to 4 re-tries – 23/01
- DSP ESI Report fix: SCR428 – 06/11

Data Communications Company

Key call outs requiring PSG Discussion

- Ongoing ISD issues are a concern, causing unexpected operational challenges within DNOs including across support functions and the inability to use automated processes in systems. Cautious of increasing frequency of releases until we gain confidence.
- Settlements data requires ongoing monitoring for accuracy and completion – waiting on confirmed fix for IF-021 issue
- Continued conversations with DAs to ensure D0209 backlog is cleared.
- Error Status Messages – true impacts and issues unknown as investigations continue across parties and programme.

RAG Status

Overall Operating Risk

This period

Summary Activities

- **ELS**
  - No significant issues / risks outstanding (noting the pause due to D0209 issue)
  - Vendor plans in place to support impacted systems
  - People & System Readiness Confirmed to programme
- **Migration**
  - Support arrangements in place
  - Reactive plans in place to manage any system incidents
  - Lack of clarity on expected supplier migration volumes
  - Daily monitoring in place.
  - One LDSO volunteered to potentially trial threshold 'Peak of Peaks' volume (outside of ELS exit criteria)
- **Change**
  - Actively monitoring with DNO system provider post M10 change and timelines.
  - Raised DIP CRs and one to BSC
  - Deploying patches to MPRS and other impacted MHHS facing systems as necessary

Next period

Summary Activities

- **ELS**
  - Migration Peak of Peaks (delayed from Jan)
  - Investigations with impacted patties as into IF processing
  - Error Status messages

- **Migration**
  - Same as this period – ambition to see Migration volumes settle into agreed cadence of Kestrel Reporting
  - Reactive plans in place to manage any system incidents via BAU support & project resources

- **Change**
  - Same as this period
  - Expecting further MPRS patches

RAID	Rating	Type	Mitigating or resolving action required	Next Update
New Systems don't perform as expected post M10/M11/M12.	Low	Risk	Monitor by Programme, Code Parties and Programme Participants.	
Known Work Off List items (especially if manual in nature) are not resolved in a timely manner which either increases the risk of further issues or reduces resources available to focus on any new issues/defects that may arise.	Medium	Risk	Timely close out of work Off List/known defects.	
Migration volumes behind schedule and therefore migration period is extended or increased risk of reaching/breaching Migration thresholds. Difficult for DNOs to reconcile progress.	Low	Risk	Mitigated by recent comms and revised ELS date from Programme	
Elexon continue to issue 'invalid' ISD which may get loaded into systems resulting in 'downtime' of systems to correct data. PPIR to change ISD further complicates this issue.	Low	Risk	Potential to look at removing automated loading by introducing manual checkpoints/ processes. However, this will come with its own risks.	

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Key call outs requiring PSG Discussion

- Although many of the previous issues with settlement and ISD have been rectified, there are still different issues occurring regularly that require close monitoring and action, such as the D0209 files, timestamp errors on IF-21 files, ISD distribution etc that, although are being identified in a timely manner and mitigated, mean overall operating risk remains amber/green.

RAG Status

Overall Operating Risk

This period

Summary Activities

ELS
- Continued to monitor MPAN migrations and BAU activities through DIP and LM systems to ensure operating as expected.
- Concern around ISD publications as none have gone to plan yet – this remains a concern as there still has not been a clean publication and loading into all relevant systems.

Migration
- Monitored significant increase in MPAN migrations following exit of ELS Phase 2.
- Engaged with industry to manage issue with D0209s, causing migration to be paused while a resolution was found.

Change
- MPRS patches and changes applied as and when available. Monitor situation with Import / Export MPANs and when to re-associate, and when to start associating at MPAN creation once again.

Next period

Summary Activities

ELS
- Continued monitoring of ISD Publications

Migration
- Continue to monitor MPAN migrations as volumes ramp up.
- Settlement – monitor increase in volumes of data through larger number of MPANs migrated, along with more suppliers migrating.

Change
- Continue to monitor any issues arising as more MPANs and more suppliers are migrating, eg Import / Export Associations.
- Continue engagement to improve DIP Manager Change Process

RAID	RAG	Type	Mitigating or resolving action required	Next Update
ISD Publications		Issue	Monitor ISD publications.	
Migration ramp-up. Risk of further issues being encountered as more suppliers begin migrating MPANs with different systems and processes etc.		Issue	Raise concerns as soon as they occur and engage with resolution action.	

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Central Party Finances – 25/26

Overarching Costs for MHHS Central Parties FY 25/26

Financial Measure	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Totals (£m)*
	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	Total
MHHS Budget	2.37	2.12	1.93	1.88	1.85	1.82	1.85	1.51	2.37	1.33	1.27	4.25	**23.56**
MHHS Forecast	2.12	1.88	2.00	1.92	1.60	1.65	1.57	1.50	2.12	1.45	1.45	5.07	**23.56**
DCC Budget		3.04			1.48			0.31			0.28		**5.11**
DCC Act/Forecast***	0.81	0.31	0.17	0.62	1.15	0.15	0.48	0.10	0.02	0.02	0.01	0.01	**3.84**
Helix Budget*****	3.20	3.20	3.20	3.20	2.90	2.90	2.60	2.50	2.30	1.30	1.20	1.30	**29.8**
Helix Act/Forecast*****	2.30	2.70	3.00	3.10	2.40	3.20	2.80	2.70	2.10	1.70	1.80	2.00	**29.8**
RECCo Budget	0.17	0.16	0.23	0.15	0.14	0.33	0.19	0.10	0.08	0.05	0.05	0.11	**1.78**
RECCo Forecast	0.17	0.16	0.23	0.15	0.14	0.33	0.19	0.10	0.08	0.05	0.05	0.11	**1.78**
Total Budget	**6.75**	**6.49**	**6.37**	**5.72**	**5.38**	**5.54**	**4.74**	**4.21**	**4.85**	**2.77**	**2.61**	**5.75**	**60.25**
Total Act/Forecast	**5.4**	**5.05**	**5.4**	**5.79**	**5.29**	**5.33**	**5.04**	**4.4**	**4.32**	**3.22**	**3.31**	**7.19**	**58.98**

Please note:
- **Totals – totals are as provided by central parties. Rounding of individual months may result in the sum of individual months differing from the total provided by central parties*
- ***MHHS – includes contingency*
- ****Note from DCC – figures amended from previous month to only reference costs incurred in this financial year*
- *****RECCo – includes only 3rd party costs (does not include internal resources)*

Central Party Finances – Colour Key

Actuals data

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Governance group updates

Programme Steering Group (PSG)

PSG 14 January 2025

Migration Update: A Migration update outlined Migration progress to date. Migration has been paused since 07 January due to a D0209 processing issue.

Qualification Update: A Qualification update was provided with waves 1 – 4 on track but with Qualification Testing retaining an Amber RAG status.

Early Life and Hypercare Update: Programme and Elexon provided an overview of ELS Phase 2 Exit and a view of the D0209 processing issue which has resulted in Migrations being paused. Elexon advised that a fix has been deployed and is recommended a restart of Migration. Hypercare systems are progressing well across the Central Parties.

Roadmap of Changes Backlog: Elexon presented a roadmap of changes but accepted feedback to come back with a more detailed roadmap to include all approved and potential changes, as well as DIP and REC changes.

PSG papers available here.

Migration & Cutover Advisory Group (MCAG)

MCAG 18 December 2025

ELS Phase 3 Entry: SRO approved Entry into ELS Phase 3, with no objections raised by MCAG members.

Migration Execution: Programme provided an update on Migration Execution, with Execution and Completion on track.

Migration Exclusion List: An update on Migration Exclusion and Remediation lists was presented and the Programme noted that a PPIR will be shared with all Suppliers in Q1 2026.

MWG update: Programme gave an overview of most recent MWG meeting.

MCAG papers available here.

Qualification Advisory Group (QAG)

QAG 28 January 2026

Programme Milestones Related to QAG: T3 milestones related to Wave 1 Final QAD submission, Wave 1 Execution End, and Wave 3 Execution start were approved.

Qualification Planning: 55 PPIRs have been submitted, remaining Participants were encouraged to submit.

L3/L4 Validation: All PPs were asked to address validation issues as soon as possible with guidance to support this expected to be published soon.

QAG papers available here

Wider Programme Updates
Participant Checklist:
This week's Participant Checklist includes the following items for Programme participant review, feedback and awareness:

1. REMINDER: Programme Participant Information Request (PPIR): End-to-end (E2E) Participant Journey, Migration Pathways & Industry Standing Data (ISD) Publish – the deadline is **Friday 30 January 2026**
2. REMINDER: Qualification Approach & Plan Appendix C Consultation – the deadline is **Friday 30 January 2026**
3. NEW! Final Qualification Assessment Document (QAD) submission guidance for Waves 3 and 4
4. NEW! Timelines for upcoming Qualification activities by Wave - **please note the various deadlines for the Wave you're in**
5. NEW! Migration Update

You can view the **Participant Checklist** on the respective **Planning pages** of the Collaboration Base and the MHHS website. In the Participant Checklist you can view upcoming consultations and key deliverables, as well as the latest status of Change Requests in the **Master Change Request Dashboard** tab.

Upcoming Governance Meetings:

Here's what's coming up over the next week:

•**Wednesday 28 January 2026:** Transition & Operational Readiness Working Group (TORWG) at **14:00**
•**Thursday 29 January 2026:** Extraordinary Migration & Cutover Advisory Group (eMCAG) at **14:00**
•**Wednesday 4 February 2026:** Programme Steering Group (PSG) at **10:00**
•**Wednesday 4 February 2026:** TORWG at **14:00**

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Qualification

- The PPC continues to support the Code Bodies to adequately prepare participants for their Qualification activities and deliverables, issuing communications regarding key Qualification timelines / deadlines by Wave and proactively chasing participants for outstanding Qualification artefacts.
- The PPC supported the launch of the QA&P Appendix C industry consultation and the E2E Participant Journey, Migration Pathways and ISD Publish PPIR. The PPC were also involved in facilitating an industry webinar on Wednesday 21 January to support participants with responding to the PPIR.
- **Next steps:** Continued activity to support upcoming Qualification comms and engagement priorities, including closing out the QA&P Appendix C and E2E Participant Journey, Migration Pathways and ISD Publish PPIR.
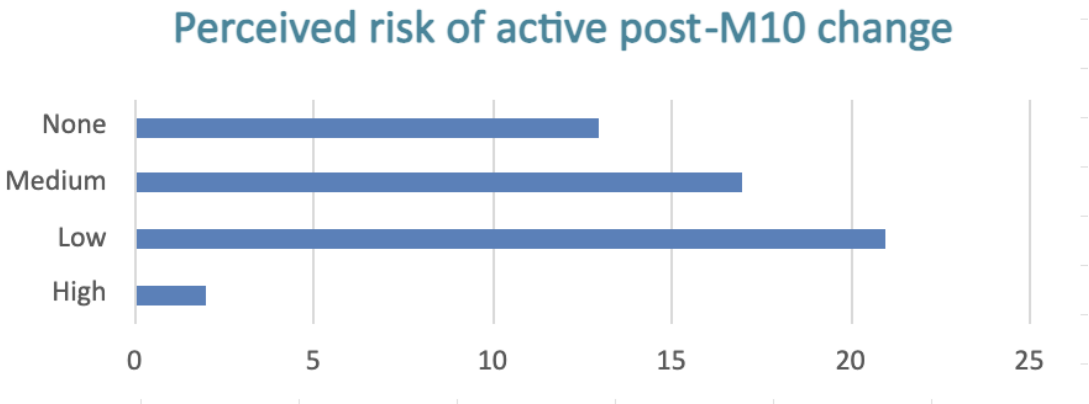
Migration/Early Life Support
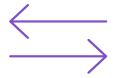
- Continue to chase outstanding I&Cs and Agents who have not submitted Non-SIT Supplier and Agent Contracting Arrangements PPIR for Wave 3 & Wave 4
- Supporting MCC to review and consolidate questions and assist in creating the Migration exclusions and remediation PPIR in MS Forms ahead of 16 Feb publication.
- Continue to review the Migration & ELS strategic comms plan with Migration & ELS team. Forward planning key comms touchpoints for participants over the upcoming ELS/Migration phases.
- Supporting MCC across Sprint 1 activities e.g. comms and engagement channel updates

Cross-cutting communications & engagement

- Published updates on the Programme Milestone pages including additional detail on M14, M15 and M16 to support participant awareness.
- Updated the Elexon (Helix) Service Management, Service Activation, Design, and DIP pages to reflect the latest Programme position. All guidance documentation has been moved to the Elexon website, with the Service Management pages on the MHHS website and Code Body library updated to signpost accordingly (e.g., LLSD and SDD).
- Published uplifted versions of the QT Test Data files, QTF Release Notes, and PIT and QT FAQ guidance, alongside Qualification timelines and RT Traceability Matrix artefacts. This supports document accuracy, participant confidence, and ensures participants are consistently working from the latest published information.
- Published updates on the Migration Sprints page and published new videos to the Kestrel User Guides Repository on the Code Body library and YouTube channel to support participants with FAQs.
- Published a new Settlement Timetable Expert Group (STEG) page to the CB and MHHS website providing information to participants. This will be used to signpost upcoming events and meeting materials, following agreement on 29th January.

Industry horizon scanning: Summarise items monitored via the horizon scanning process

Code Forum Horizon Scanning log metrics for post-M10 active changes

Perceived risk of active post-M10 change

Horizon Scanning Process
The horizon scanning process was established to monitor and manage external change to ensure Programme deliverables were not negatively impacted.

The Programme is still accountable for protecting programme deliverables until M15 which includes ELS, Qualification and Migration. The Code Forum, attended by Code Bodies, MHHSP and Ofgem, collaborate to populate the Horizon Scanning Log and review changes.

Where a change requires action, e.g. amendment to the solution or its implementation date, this will be fed back under Code Body governance and considered there.

Active post-M10 change by code: 53 – BSC: 23, REC: 19, DIP: 7, DCUSA: 2, SEC: 2

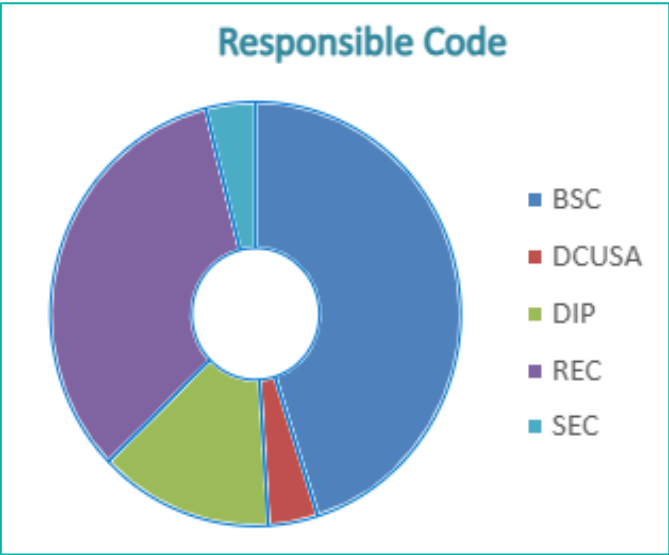**Perceived risk of active HS items:** High: 2, Medium: 17, Low: 21, No impact: 13

Relevant Milestone where risk exists: 38 - ELS/M11: 23, M14/M15: 14

Responsible Code

- BSC
- DCUSA
- DIP
- REC
- SEC

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MHHS IPA Monthly Assurance Dashboard

PwC

Assurance Activities In Progress / Completed During Month

Theme-Based Assurance

- **Ongoing Embedded Assurance Activities (WP1) - In Progress -** Monthly cadence of regular interactions with MHHSP, review of the PPC bilateral reports, RAID log, working group and advisory group papers and tracking of IPA open actions.

- **ELS Phase 3 Exit Report (WP1) – In Progress –** Completion of ELS Phase 3 review and report to inform decision making at MCAG on 12 February 2026. This includes an evidence-based review of progress against criteria set out within the Early Life Support Model, tracking completion of recommendations issued in ELS Phase 1 and 2 and monitoring of key risks.

- **Separation Plan Review (WP5) - In Progress –** IPA provided feedback to SRO on the SRO's post-M11 review of the Separation Plan. Follow-up discussion to take place in February 2026 to close out the post-M11 review.

Stage-Based Assurance

- **Assurance Period 11 (P11) - Complete –** Completed P11 (covering the period from 25 September to 19 December 2025) assurance bilaterals with sampled Participants and detailed review of submitted evidence, with a particular focus on progress through/readiness for Qualification, readiness for Migration, internal Operational Readiness and Consequential Change. P11 report, covering a summary of key IPA findings and recommendations from the period, was issued in draft w/c 12 January 2026.

- **Assurance Period 12 (P12) – In Progress –** Planning for P12 is underway. As with P11, the scope of P12 will focus on an independent review of Participant readiness through Qualification, Migration, internal Operational Readiness and Consequential Change.

- **Qualification Testing Progress Tracking (WP12) – In Progress –** Monitoring of Qualification Testing execution and progress of mitigating actions to address risks. Review of the Central Programme Team monthly Qualification reporting and supporting evidence. Drafting of IPA assurance approach for Qualification decisions.

- **Migration Progress Tracking (WP13) – In Progress –** Review of the Central Programme Team and industry participants Migration activities, tracking executions as per forecasted Migration model. Monitoring of ongoing risks that may impact Migration.

- **Transition Readiness Tracking (WP13) - In Progress –** Review and analysis of ELS reporting (industry risks, DIP, settlement, Elexon Service Management data). Review of Elexon post-incident reports. Attendance at DCAB.

- **Lessons Learned (WP15) – In Progress –** Completion of five lessons learnt workshops, engaging with participants across core capability, supplier and LDSOs constituency groups. Planning for Q1-26 workshops and ongoing analysis of key themes and findings.

Upcoming Assurance Activities

- **Overall ELS Exit Report (WP1):** Completion of an independent assessment to support overall ELS exit decision making.

- **Assurance Period 12 (WP12, 13,14):** Planning and issuance of P12 ToR.

- **Separation Plan Review (WP5):** Completion of IPA feedback on SRO's post-M11 review of the Separation Plan.

- **Ofgem Reporting Directions (WP12 / 13):** Completion of monthly IPA reporting for Qualification and fortnightly IPA reporting for Migration.

- **Lessons Learned (WP15):** Scheduling and delivering further lessons learned workshops to reflect on pre-M11 delivery.

Assurance Action Status

|	Post-M11	Total
Total IPA Actions Raised	29	427
Actions Closed	21	411
Actions Open	8	16
Actions Overdue	1	8

- 8 actions raised post M11 are open with 1 overdue relating to a request for evidence from a sampled Participant. All other actions are in-progress and on-track.
- 8 actions raised pre-M11 are open, of which 7 are overdue. These relate to: Cyber Security (IPA is awaiting evidence from Elexon Security Lead to close the actions) and Service management codification (tracked through DCAB).

Summary and Next Steps

INFORMATION: Summarise actions and decisions.
Look ahead to next meeting

Chair and Secretariat

5 mins

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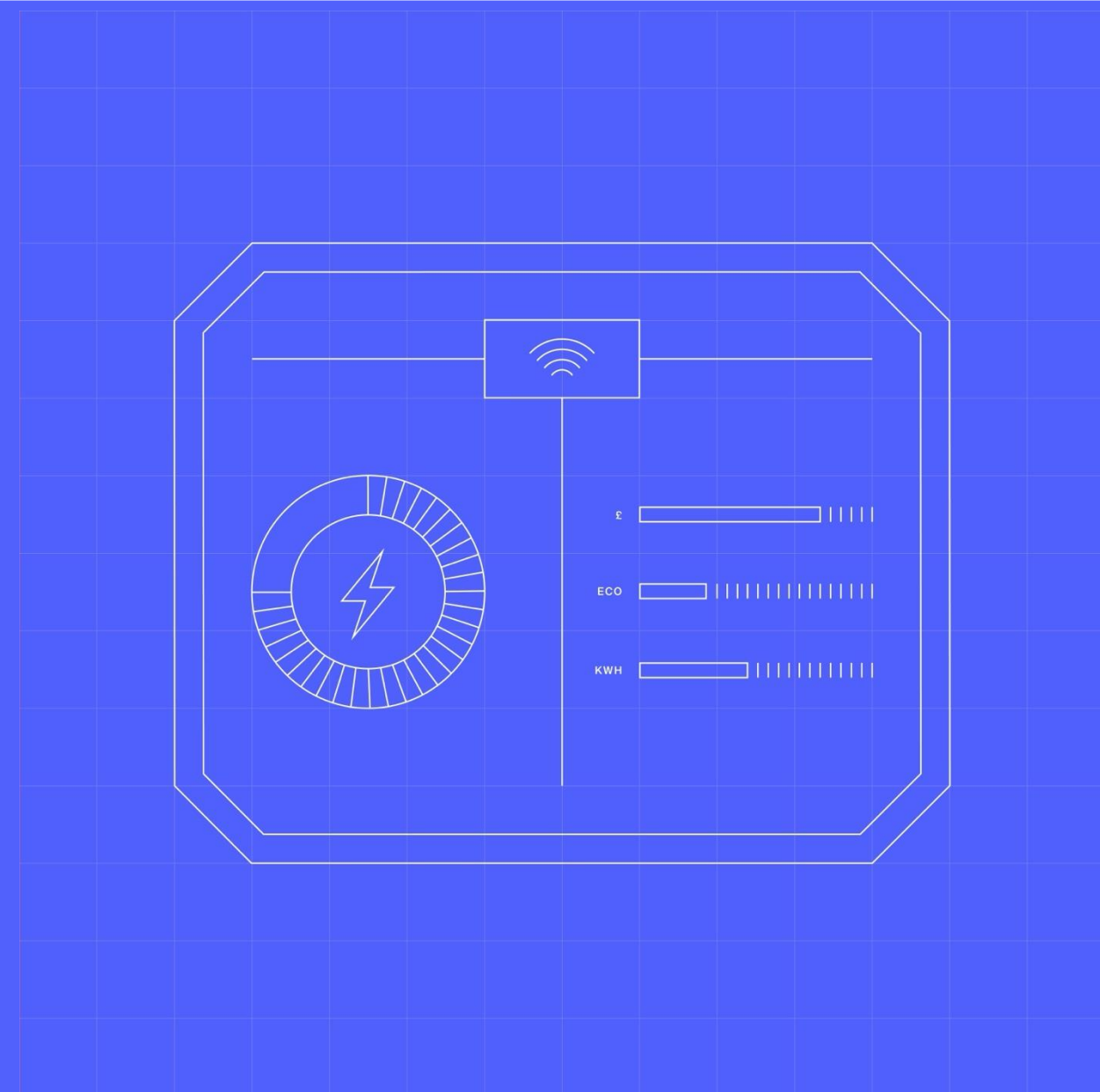
Summary and Next Steps

1. Confirm actions and decisions from meeting
2. Next PSG meeting:
   1. **04 March 2026 10:00 – 12:30 (in person)**

Meeting dates	04 March 2026
Relevant milestones or activities	
Agenda items	• Ofgem Messaging • Migration Update • Qualification Progress • Hypercare Update
Standing items	• Minutes and Actions • Programme Reporting • Delivery Dashboards • Summary and Next Steps

If you would like to propose an agenda item for the PSG, please contact the PMO at PMO@mhhsprogramme.co.uk

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Thank you

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Appendix 1 – Elexon M11 Work Off Plan

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Elexon – M11 Work-Off Items *(as of 21-Oct-25)*

Ref	Issue	Workaround status	Perm fix target release (date)
290856	**Legacy interfaces:** Messages stuck in messagestore	n/a - Permanent fix deployed.	Completed: R25.14.2 (Sept 5th)
287099	**ISD:** Unable to send unpublished LLF data to EIS (& DAP)	n/a - Permanent fix deployed.	Completed: R25.14.4 (Oct 2nd)
293188	**DAH:** File validation failing on 'Losses MSID Count' field (re: D0081 and D0296)	n/a - Permanent fix deployed.	Completed: R25.14.5 (Oct 21st)
285371	**DAH:** Unable to default to previous DA files received.	Daily manual workaround in place.	Scheduled: R25.14.6 (Oct 30th)
291098	**PARMS:** P0136 rejected with error message: Attribute MarketParticipantName is 45 characters long. Max length defined = 40	Weekly manual workaround in place.	Scheduled: R25.14.6 (Oct 30th)
292055	**ISD:** On catalogue publish there is not an automatic update to DR side impacting back-up.	Per publish manual workaround in place.	Target 25.14.8 (27/11)
288972	**DAH:** For file type C0221, DAH does not have functionality to increment the header number. This is a new requirement rather than a defect.	End of month manual workaround in place.	Target 25.14.8 (27/11)

Additional Post M11 Work Off Items	Status
Permanent fix for DUOS data issue encountered within ISD catalogue publication	P3 incident retained to support permanent close out of the issue
Lessons Learned and implementation of required improvement steps from Review of ISD incidents	To be scheduled Post M11

SIT Operational Testing PIT Work off Item	Status
MHHSP-47 VAS: Update on the % of Report Approvals expected to be completed by 24/09/2025 to show that Helix is on track.	• All M11 Required Reports are signed off and ready. • The following 4 (non-M11 required) reports have been developed and are expected to be signed off on 24/10: 1. Annual Demand Volume, 2. Rejected Settlement volume (Data already covered in existing default Volume Report), 3. Retrospective registration data report. 4. Qualification Exception Report.

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